

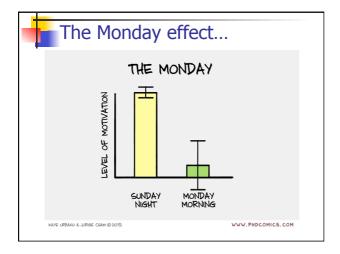


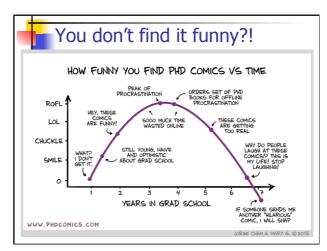


- To present both:
 - basic material (what you find in books)
 - advanced material (recently published, even not yet published!)
- Links with Julio, Enrique, Evangelos
 - not (yet!) fully integrated
 - a bit disorganized...



- Intro to IR Evaluation
- Intro to IR Evaluation Measures / Metrics
- The Link between Measurement Theory and Metrics
 - Intro to Measurement Theory (Scales)
 - Metrics Analysis
 - The Axiometrics Framework (*)







- Evaluation [5']
- Measures / metrics [15']
- Measurement theory [15']
- Metrics analysis [5']
- Axiometrics framework [15']



- Evaluation [5']
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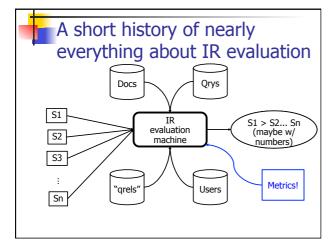
What is evaluation (in IR)?

- Eh..
- Ideally: a machine telling you how good an IR system is
- "Good": effective, capable to retrieve relevant (useful?!) documents
 - (efficiency is also studied, but focus is on effectiveness)



The importance of evaluation in IR

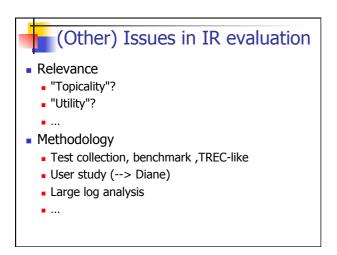
- Everybody agrees that evaluation is of paramount importance in IR
- One of the most evaluation-oriented disciplines in computer/information sciences
- We're busy doing a lot of evaluation since the 60s
 - So this talk is relevant. I do not know if it is useful:-)

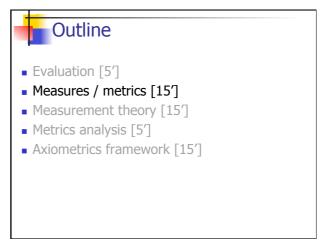




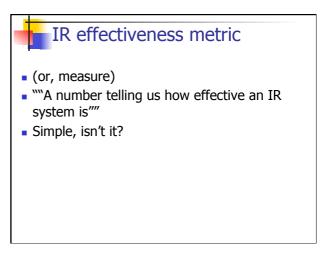
The importance of evaluation in IR

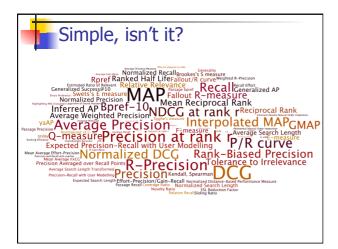
- Everybody agrees that evaluation is of paramount importance in IR
- One of the most evaluation-oriented disciplines in computer/information sciences
- We're busy doing a lot of evaluation since the 60s
- And we don't know (agree on) how to evaluate





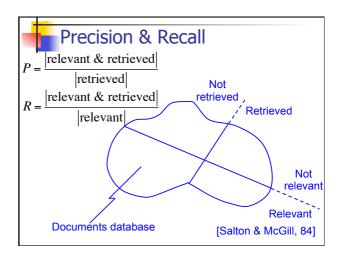






A shorter list

- Precision, Recall
- Precision-Recall curve
- MAP (Mean Average Precision)
- P@n (Precision at n)
- NDCG (Normalized Discounted Cumulative Gain)
- MRR (Mean Reciprocal Rank)
- RBP (Rank Biased Precision)
- TBG (Time Based Gain)



P & R: probabilistic definition

- P = p(relevant | retrieved)
- R = p(retrieved | relevant)



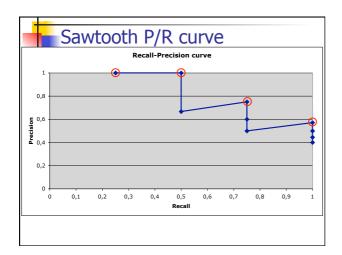
- But today all IR systems **rank** the documents
- Limitations of P&R
 - 2 numbers, not just one
 - Not affected by the rank of retrieved docs.
- Solutions: (too?) many.
 - Precision/Recall curve
 - MAP (Mean Average Precision)
 - ...
- Let us see some examples

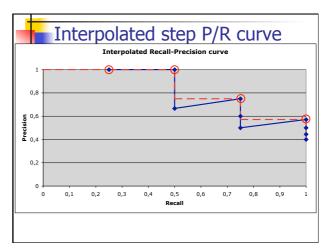


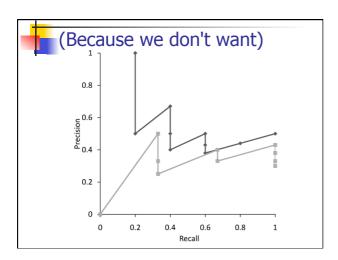
Rank	Rel?	R	P
1	1	0,25	1
2	1	0,5	1
3	0	0,5	0,67
4	1	0,75	0,75
5	0	0,75	0,6
6	0	0,75	0,5
7	1	1	0,57
8	0	1	0,5
9	0	1	0,44
10	0	1	0,4

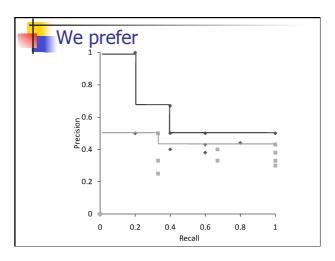
Rank

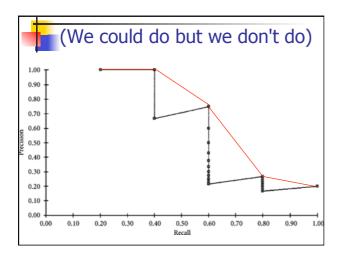
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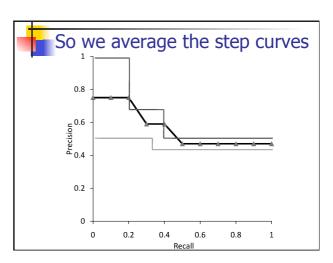


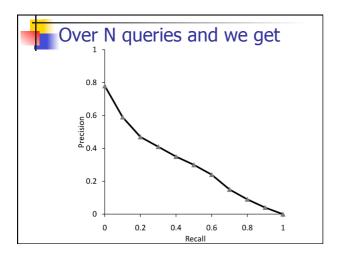


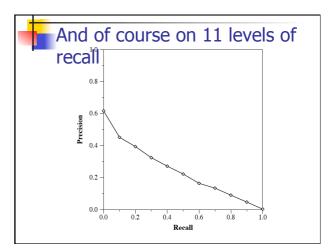


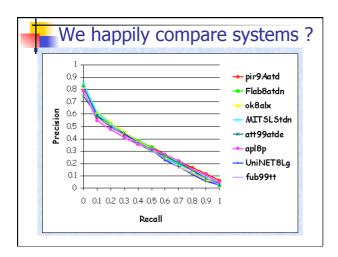


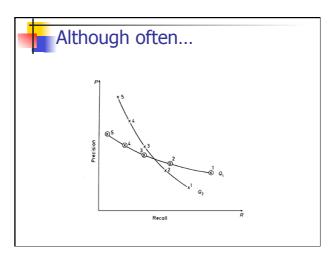


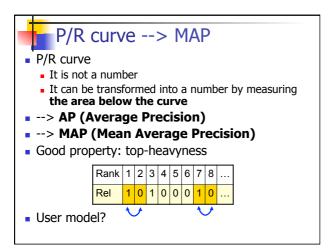


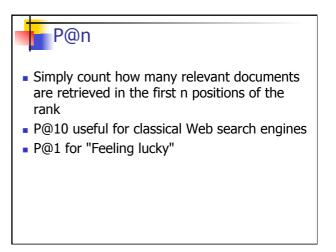










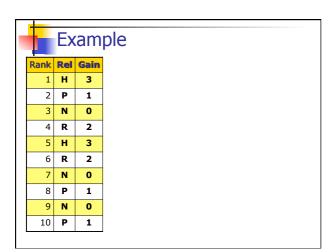


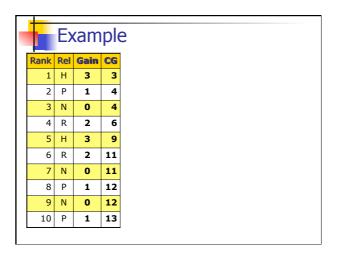


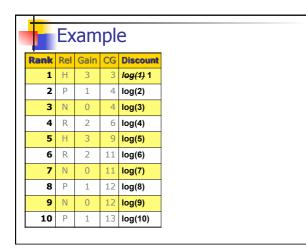
Non binary relevance

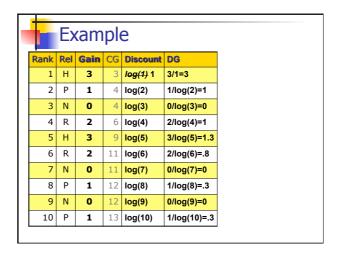
- Some documents are "more relevant" than others
- Discounted Cumulative Gain (DCG, NDCG)
 - Different relevance --> different gain for the user
 E.g., H --> 3, R --> 2, P --> 1, N --> 0
 - Sum of the gains while walking down the rank
 - Discounting more and more: late rank positions give less gain even if of equal relevance ("topheaviness")

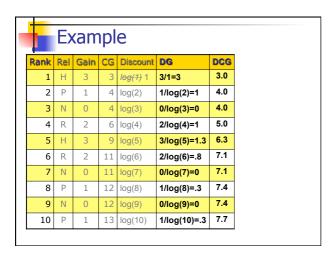
Example			
Rank	Rel		
1	Н		
2	Р		
3	N		
4	R		
5	Н		
6	R		
7	N		
8	Р		
9	N		
10	Р		

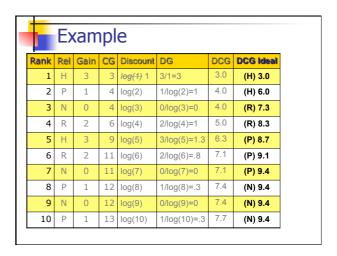


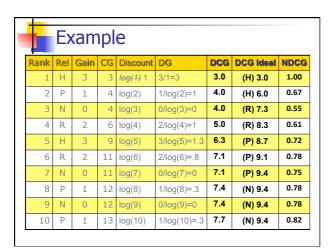


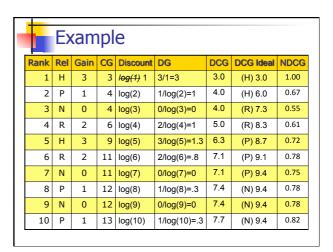














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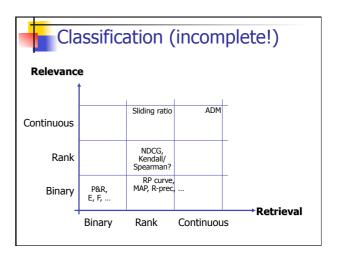
... even continuous relevance

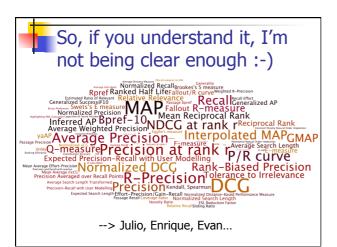
- Dynamometer, Hand force grip, even physiological data
- IR System showing a "relevance bar" close to each document
 - "estimation of the amount of relevance"
- Magnitude estimation (paper @ last SIGIR)
- · ...

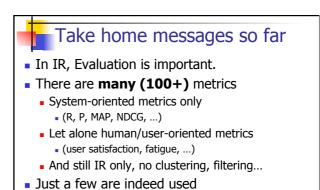
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Metrics classification

- Metrics could be classified on the basis of underlying notions of:
 - relevance (binary, ranking, continuous)
 - retrieval (binary, ranking, continuous)
- 3 x 3 (or N x N) grid, ...



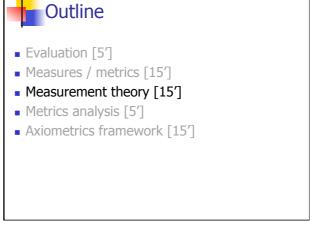




(which ones? Why those? --> Julio)

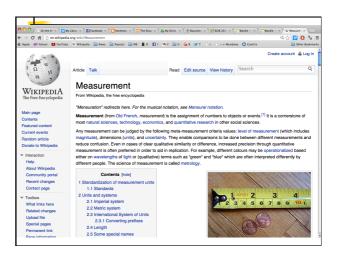
Definitions of some of them

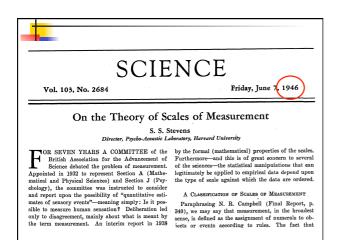


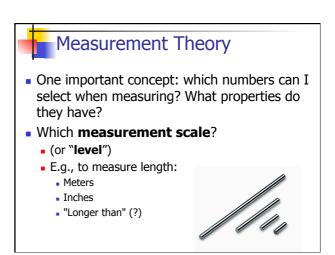


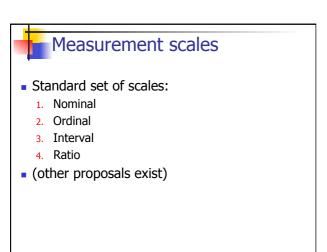


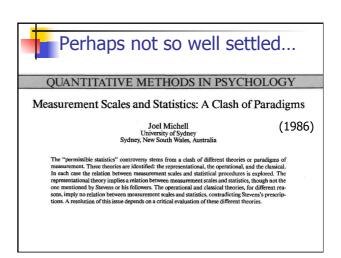
- Definition: A process aimed at determining a relationship between a physical quantity and a unit of measurement
- Typically, one assigns numbers to objects/ events
- Studied in Measurement Theory
 - Reasonably settled











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- Nicholas Chrisman
- 1998
- Proposes 10 scales, not just 4



- 1. Nominal
- 2. Ordinal
- 3. Interval
- 4. Ratio



4. Ratio scale

- I'm twice taller than him
- He is twice richer than me
 - (Both "how much" & "how many")
- I'm twice older than you
 - Years, months (*12), days, ...
- Zero
 - Age starts from zero!
- But not
 - Today is twice as hot as yesterday?



3. Interval scale

- Today is twice as hot as yesterday?
- In the last two days we had the same increase of 5°C in temperature
 - The difference between today and yesterday temperature is the same as ...
- Dates are another example
 - Difference: OK (2014 2012 = 2006 2004)
 - Ratio: KO (2000 is not 2 * 1000)
 - (ratios of differences: OK)



2. Ordinal scale

- A measure is not an amount but a rank
- It is a form of measurement!
- Ex: Lines ranked according to their length
- It does **not** mean that:
 - the first is twice as long than the second
 - the length difference between the 1st and the 2nd is the same as the 2nd and the 3rd





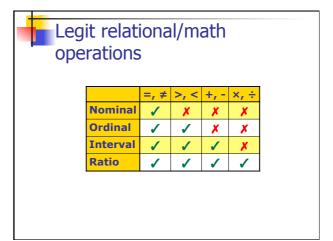
1. Nominal scale

- Qualitative
- Categories
- Names, gender, nationality, ...
- Can be Dichotomous or Non-dichotomous
- No assumptions on ratios, distances, ranks.



Legit operations

- Given a scale, only some operations make sense
 - Arithmetic: +, -, *, /
 - Statistic: Mean, median, mode, ...
- Ex:
 - Average height, weight, ...: OK
 - Average gender: KO





Permissible transformations

	a · x	$a \cdot x + b$	Monotonic	1-to-1
Nominal	1	1	1	1
Ordinal	1	1	1	Х
Interval	1	1	Х	Х
Ratio	1	Х	Х	X



Meaning

- If you transform the measure, are you still measuring the same thing?
 - Nationality
 - Rank
 - Temperature
 - Money



Examples

- Nominal scale for nationality
 - Greek= 1
 - Italian = 2
 - Spanish = 3
 - Japanese = 4
 - ...
 - 3 1 = 4 2 Uh?!?
- Whereas interval scale for temperature °C
 - $-30^{\circ} 10^{\circ} = 40^{\circ} 20^{\circ}$: ok



Legit statistics

			Mean	
	Mode	Median	Arithmetic	Geometric, Harmonic
Nominal	1	Х	Х	×
Ordinal	1	1	X	×
Interval	1	1	1	Х
Ratio	1	1	✓	✓



- Nationality, mode, ok
- Mean rank? Uh?!
 - (think of ranking ten students...)
- Mean temperature, ok

DOI 10.1007/s10459-010-9222

METHODOLOGIST'S CORNER

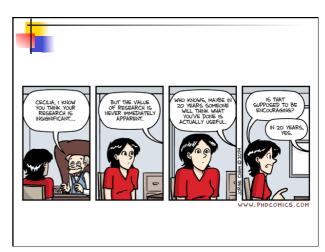
Likert scales, levels of measurement and the "laws" of statistics

Geoff Norman

Received: 22 January 2010/Accepted: 22 January 2010 © Springer Science+Business Media B.V. 2010

Abstract Reviewers of research reports frequently criticize the choice of statistical methods. While some of these criticisms are well-founded, frequently the use of various parametric methods such as analysis of variance, regression, correlation are faulted because: (a) the sample size is too small, (b) the data may not be normally distributed, or (c) The data are from Likert scales, which are ordinal, so parametric statistics cannot be used. In this paper, I dissect these arguments, and show that many studies, dating back to the 1930s consistently show that parametric statistics are robust with respect to violations of these assumptions. Hence, challenges like those above are unfounded, and parametric methods can be utilized without concern for "getting the wrong answer".







Why are you telling me this?

- Two reasons
 - 1. Measurement theory and scales can be used to directly analyze IR metrics
 - 2. Because IR can be seen as a measurement. Of relevance --> Language to define axioms on metrics
- Let's see 1. first



Outline

- Evaluation [5′]
- Measures / metrics [15']
- Measurement theory [15']
- Metrics analysis [5']
- Axiometrics framework [15']



MRR (Mean Reciprocal Rank)

- Take the rank of the 1st relevant doc.
- Take the reciprocal (...)

$$RR = \frac{1}{rank(i)}$$

• Then take the mean (...) over some topics

$$MRR = \frac{1}{|Q|} \sum_{q \in Q} \frac{1}{rank(i_q)}$$

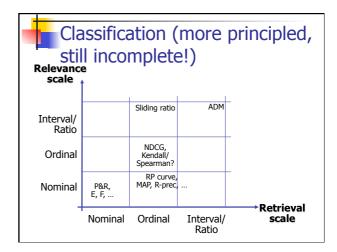


- It is used
- In many papers
- Even in some TREC tracks
- When analyzed with "measurement theory glasses", is is not "measurement theory proof"
- A reciprocal is taken on an ordinal scale...
- ... then it is averaged...



Even worse than that... NDCG

- H,R,P,N --> 3, 2, 1, 0 ?
- Linear, most common
- H,R,P,N --> 100, 10, 1, 0 ?! (or 4, 2, 1, 0)
 - Exponential, sometimes used, actually
- H,R,P,N --> 100, 99, 90, 0 ?!?
 - "Crazy", never heard of... why?
- Arbitrary choice!
- By transforming relevance levels into gains, we transform an 2. Ordinal scale --> 4. Ratio scale!
- And we also discount
 - Dividing by log(rank)...
 - All metrics that can be modeled as gain/discount...



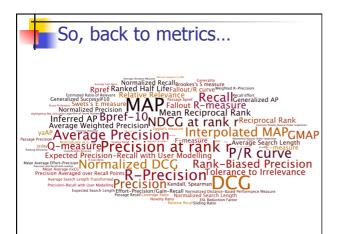


To summarize, but not to conclude

- 100+ metrics
- Measurement theory seems a useful tool
 - Metric classification
 - Some arbitrary choices
 - Some metrics are not "Measurement theory proof"
- Metric engineering seems more an art (artisan) than a science...
- A more principled approach?

Outline

- Evaluation [5']
- Measures / metrics [15′]
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Hm. One hundred.

- What do they have in common?
- Research question:

Are there some axioms that any effectiveness metric should satisfy?

- "Axioms"? ("Axiometrics"! [Arjen])
 - Properties, constraints, Laws, ...
- Maybe a not so crazy idea:
 - [van Rijsbergen 1979], [Bollman 1984], [Amigó, Gonzalo 2009] (& more), [Sebastiani 2015], SWIRL 2012, ...



2. IR as measurement of relevance

- Both an IR system and a human assessor measure the relevance of a document
- Maybe on different scales:
 - Ranked SE output: ordinal scale
 - Human TREC-like relevance assessor: nominal (ordinal) scale (binary, relevant/nonrelevant)
 - ... IR related tasks like categorization, filtering, ...



So, relevance measurement(s)

- This is general
 - Change the scale and you get the corresponding relevance measurement
 - Allows to take into account binary, graded, ranked,... relevance and retrieval



Notation: σ and α

- 2 relevance measurements
 - by a system (o)
 - $\sigma(q,d)$, $\sigma(q,D)$, $\sigma(Q,D)$
 - e.g. SE ranked output
 - by a human (user/assessor) (α)
 - $\alpha(q,d)$, $\alpha(q,D)$, $\alpha(Q,D)$
 - e.g., TREC qrels



Similarity

• Given two relevance measurements α and σ , we can define a notion of similarity between them (given a query/topic q and a document d)

$$\sin_{q,d}(\alpha,\sigma)$$

 And an IR system should provide a measurement σ that is similar to the human measurement α

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VOLUME 84 NUMBER 4 JULY 1977

Features of Similarity

Amos Tversky Hebrew University Jerusalem, Israel

The metric and dimensional assumptions that underlie the geometric representation of similarity are questioned on both theoretical and empirical grounds. A new set-theoretical approach to similarity is developed in which objects are represented as collections of features, and similarity is described as a feature-matching process. Specifically, a set of qualitative assumptions is shown to

Similarity comparison

- And we can compare similarities
- For example,

$$\sin_{q,d}(\alpha,\sigma) < \sin_{q,d}(\alpha,\sigma')$$

• means that on the query q and the document d, and given the human relevance judgment α , system σ is worse than σ' (i.e., less similar to α)



Similarity --> Metric

- On the basis of the notion of similarity, we can define an IR effectiveness metric
- The more σ is similar to α , the higher the metric value



So, to summarize (but not to conclude!)

- Measurement theory, Measurement scales, IR as relevance measurement
 - $\sigma(q,d)$, $\sigma(q,D)$, $\sigma(Q,D)$, $\alpha(q,d)$, $\alpha(q,D)$, $\alpha(Q,D)$
- Similarity

 $\sin_{q,d}(\alpha,\sigma) < \sin_{q,d}(\alpha,\sigma')$

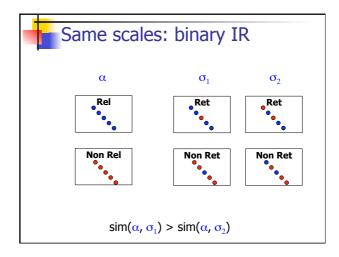
Metric

 $\underset{Q,D}{\mathsf{metric}}(\alpha,\sigma)$

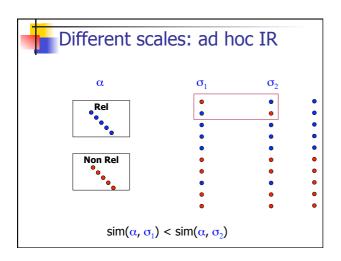


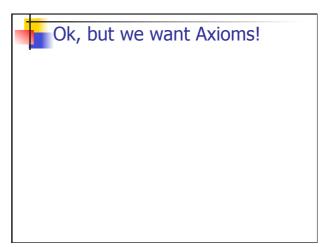
Generality: Across different measurement scales

- We can compute the similarity of two relevance judgments when they are on the same scale
- ...but more than that...
- ... also when they are on different scales, in some cases
 - E.g., the classical ad-hoc retrieval
 - $scale(\sigma) = [[ordinal]]$
 - $scale(\alpha) = [[nominal]]$ (binary relevance. Ordinal)



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Some details...

I do not trust our axioms too much yet...

- ... preliminary work...
- Actually:
 - I think axioms are correct and consistent
 - I don't know if they are complete
- Stating axioms is also useful to "test the framework"
 - Measurement theory is an effective language to state them!



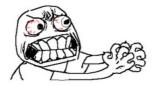
Axiom 3 (Similarity of two systems). Let q be a query, d a document, α a human relevance measurement and σ and σ' two system relevance measurements such that

$$\sigma(q, d) = \sigma'(q, d). \tag{1}$$

Then

$$\label{eq:sim_q_d} \sup_{q,d} (\alpha,\sigma) = \sup_{q,d} (\alpha,\sigma'). \tag{2}$$

Come on you're kidding!



• All this and then such a stupid axiom????



Ok, ok. Second Axiom

Axiom 6 (Overestimated documents). Let q be a query, d and d' two document, \alpha a human relevance measurement and σ a system relevance measurements

$$\begin{aligned} \alpha(d) > \alpha(d'), \\ & \sup_{q,d} \left(\alpha,\sigma\right) < \sup_{q,d'} \left(\alpha,\sigma\right) \end{aligned}$$

and (6) and (8) hold (i.e., both d and d' are overesti-

 $\underset{\alpha}{\mathsf{metric}}(\alpha,\sigma) < \underset{\alpha}{\mathsf{metric}}(\alpha,\sigma).$

- (d is more relevant, sim on d is lower, then metric value on d has to be lower)
- d is both "more wrong" and "more visible" to the user





Ok, ok. Third Axiom

Axiom 8 (System relevance). Let q be a query, d and d' two documents, α a human relevance measurement and σ a system relevance measurement such that $\sin_{q,d}(\alpha,\sigma) = \sin_{q,d'}(\alpha,\sigma), \ \sigma(d) > \sigma(d'), \ and$

$$\alpha(d) > \alpha(d'). \tag{10}$$

Then

$$d \sqsupset_{metric(\alpha,\sigma)} d'$$
.

(document d affects the metric value more than d)



Meaning?

- Corollary:
- By taking scale(σ) = [[Rank]] we derive that:
 - Early rank positions affect a metric value more than later rank positions
 - IR metrics should be "top-heavy"
- Previous Axiom 8 states a more abstract/ general principle, independent of the scales



Now, a last Axiom

Axiom 9 (User relevance). Let q be a query, d and d' two documents, α a human relevance measurement and σ a system relevance measurement such that: $\operatorname{sim}_{q,d}(\alpha,\sigma) = \operatorname{sim}_{q,d'}(\alpha,\sigma), \ \alpha(d) > \alpha(d'), \ and$

$$\sigma(d) \ge \sigma(d'). \tag{11}$$

Then

$$d \sqsupset_{metric(\alpha,\sigma)} d'$$
.

(document d affects the metric value more than d)



Meaning?

- A metric should weigh more, and be more affected, by more relevant documents
- "α top heavyness", "human top heavyness"
 - Perhaps less intuitive than previous axiom,
 - but it does indeed seem natural in the framework
 - by symmetry (treat α as σ)
 - To evaluate a nonrelevant document as nonrelevant is an easy job (the vast majority of documents in a collection are nonrelevant)



Meaning?

- Consequence: linear gain values of 3, 2, 1, 0 in NDCG (for H, R, P, N) can be questioned
 - Exponential 100, 10, 1, 0 (or 4, 2, 1, 0) might be better
 - (already proposed in the original paper, but not much used...)
 - And "crazy" 100, 99, 90, 0 is wrong!



A theorem

Theorem 2 (Unbalanced query). Let Q be a query set, $q \notin Q$ a query, D a document set, α a human relevance measurement and σ and σ' two system relevance measurements such that

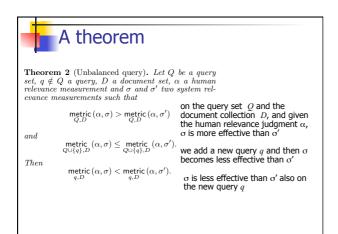
$$\underset{Q,D}{\mathsf{metric}}(\alpha, \sigma) > \underset{Q,D}{\mathsf{metric}}(\alpha, \sigma')$$

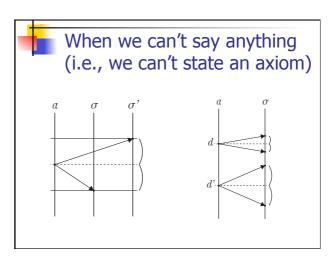
anc

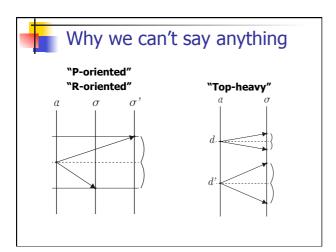
 $\underset{Q \cup \{q\},D}{\mathsf{metric}} \, (\alpha,\sigma) \leq \underset{Q \cup \{q\},D}{\mathsf{metric}} \, (\alpha,\sigma').$

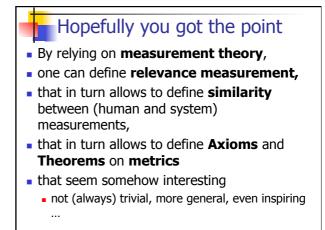
Then

 $\underset{q,D}{\mathsf{metric}} (\alpha, \sigma) < \underset{q,D}{\mathsf{metric}} (\alpha, \sigma').$











Outline + wrap-up

- Evaluation [5']
 - Yes, it's complex!
- Measures / metrics [15']
 - Oh dear, so many metrics?
- Measurement theory [15']
 - Maybe a useful tool...
- Metrics analysis [5']
 - Are we doing it wrong?!
- Axiometrics framework [15]
 - Attempt to shift focus from metric A vs. B to metric properties



Biblio

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