

# Machine Learning for Information Retrieval (ML4IR)

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Presented at the European Summer School in Information Retrieval (ESSIR) 2015

Thessaloniki, Greece, September 3, 2015

# Machine Learning is one of the core tools of IR

in research ...

## Search Results

Results 1 - 50 of 92

Sort by  in

Result page: [1](#) [2](#) [next](#) [>>](#)

- 1 [Learning to Rank Short Text Pairs with Convolutional Deep Neural Networks](#)  
Aliaksei Severyn, Alessandro Moschitti  
August 2015 **SIGIR '15**: Proceedings of the 38th International ACM SIGIR Conference on Research and Development in Information Retrieval
- 2 [LBMCH: Learning Bridging Mapping for Cross-modal Hashing](#)  
Yang Wang, Xuemin Lin, Lin Wu, Wenjie Zhang, Qing Zhang  
August 2015 **SIGIR '15**: Proceedings of the 38th International ACM SIGIR Conference on Research and Development in Information Retrieval
- 3 [Learning to Reweight Terms with Distributed Representations](#)  
Guoqing Zheng, Jamie Callan  
August 2015 **SIGIR '15**: Proceedings of the 38th International ACM SIGIR Conference on Research and Development in Information Retrieval
- 4 [Predicting Search Intent Based on Pre-Search Context](#)  
Weize Kong, Rui Li, Jie Luo, Aston Zhang, Yi Chang, James Allan  
August 2015 **SIGIR '15**: Proceedings of the 38th International ACM SIGIR Conference on Research and Development in Information Retrieval
- 5 [Semi-supervised Hashing with Semantic Confidence for Large Scale Visual Search](#)  
Yingwei Pan, Ting Yao, Houqiang Li, Chong-Wah Ngo, Tao Mei  
August 2015 **SIGIR '15**: Proceedings of the 38th International ACM SIGIR Conference on Research and Development in Information Retrieval
- 6 [Monolingual and Cross-Lingual Information Retrieval Models Based on \(Bilingual\) Word Embeddings](#)  
Ivan Vulić, Marie-Francine Moens  
August 2015 **SIGIR '15**: Proceedings of the 38th International ACM SIGIR Conference on Research and Development in Information Retrieval
- 7 [Learning Context-aware Latent Representations for Context-aware Collaborative Filtering](#)  
Xin Liu, Wei Wu  
August 2015 **SIGIR '15**: Proceedings of the 38th International ACM SIGIR Conference on Research and Development in Information Retrieval

Learning to rank


Learning / mapping  
document representations

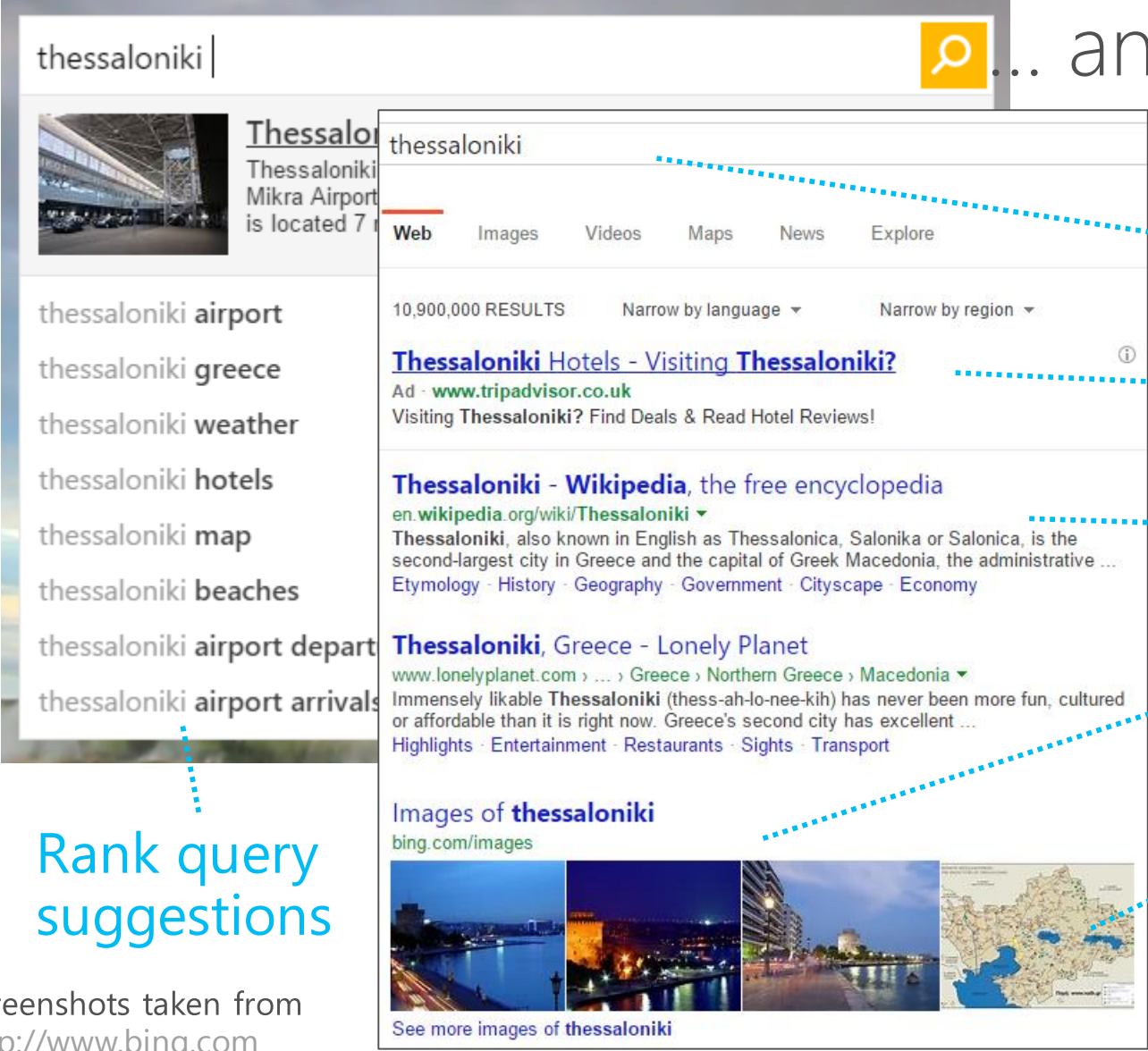
Predicting intent

Recommendation

**Figure:** top search results for “learn” in the SIGIR 2015 conference proceedings, from <http://dl.acm.org>

# Machine Learning is one of the core tools of IR

thessaloniki |  ... and in practice



**Rank query suggestions**

**Detect and classify named entities**

**Match ads**

**Rank search results**

**Predict query intent**

**Rank verticals and their content**

**...**

Screenshots taken from <http://www.bing.com>

# Outline

## Past

Text classification and  
foundations of machine learning

## Present

From learning to rank to  
learning from user interactions

## Future

Trends and directions

# Past

Text classification and foundations of machine learning



# ML automated text classification

Initially: manual classification to assign documents / books to subject categories

**Figure:** library of the Rijksmuseum in Amsterdam

# Early work on news classification

## Classifying News Stories using Memory Based Reasoning

Brij Masand, Gordon Linoff, David Waltz\*

Thinking Machines Corporation  
245 First Street, Cambridge, Massachusetts, 02142 USA

### 1 Abstract

We describe a method for classifying news stories using Memory Based Reasoning (MBR) (a  $k$ -nearest neighbor method), that does not require manual topic definitions. Using an already coded training database of about 50,000 stories from the Dow Jones Press Release News Wire, and SEEKER [Stanfill] (a text retrieval system that supports relevance feedback) as the underlying match engine, codes are assigned to new, unseen stories with a recall of about 80% and precision of about 70%. There are about 350 different codes to be assigned. Using a massively parallel supercomputer, we leverage the information already contained in the thousands of coded stories and are able to code a story in about 2 seconds.<sup>1</sup> Given SEEKER, the text retrieval system, we achieved these results in about two person-months. We believe this approach is effective in reducing the development time to implement classification systems involving

tasks such as extraction of relational information from text [Young] [Jacobs].

Alternative systems [Biebricher] [Lewis] use statistical approaches such as conditional probabilities on summary representations of the documents. One problem with statistical representations of the training database is the high dimensionality of the training space, generally at least 150k unique single features -- or words. Such a large feature space makes it difficult to compute probabilities involving conjunctions or co-occurrence of features. It also makes the application of neural networks a daunting task. We describe a new approach for classifying news stories using their full text that achieves high recall and at least moderate precision without requiring manual definitions of the various topics, as required by most of the earlier approaches.

Section 3 describes the problem; Section 4, the main results and Section 5 reviews MBR. The classification algorithm and variations of parameters are described in Sections 7 - 9 and we conclude with a discussion of results and future

in Int'l SIGIR '92/Denmark-6/92

[Masand et al. '92] ACM 0-89791-524-0/92/0006/0059...\$1.50

# Approach and results

**FIGURE 2 Sample News Story and Codes**

0023000PR PR 910820  
I/AUT I/CPR I/ELQ M/CYC M/IDU M/TEC  
R/EU R/FE R/GE R/JA R/MI R/PRM R/TX R/WEU

**Suggested Codes:**

= system suggested  
\* = editor assigned

* 3991	R/FE	Far East
* 3991	M/IDU	Industrial
* 3991	I/ELQ	Electrical Components & Equipment
* 3067	R/JA	Japan
* 2813	M/TEC	Technology
* 2813	M/CYC	Consumer, Cyclical
* 2813	I/CPR	Computers
* 2813	I/AUT	Automobile Manufacturers
2460	P/MCR	Mainframes
1555	R/CA	California
1495	M/UTI	Utilities
*1285	R/MI	Michigan
*1178	R/PRM	Pacific Rim
*1175	R/EU	Europe

"DAIMLER-BENZ UNIT SIGNS \$11,000,000 AGREEMENT FOR HITACHI DATA SYSTEMS DISK DRIVES"

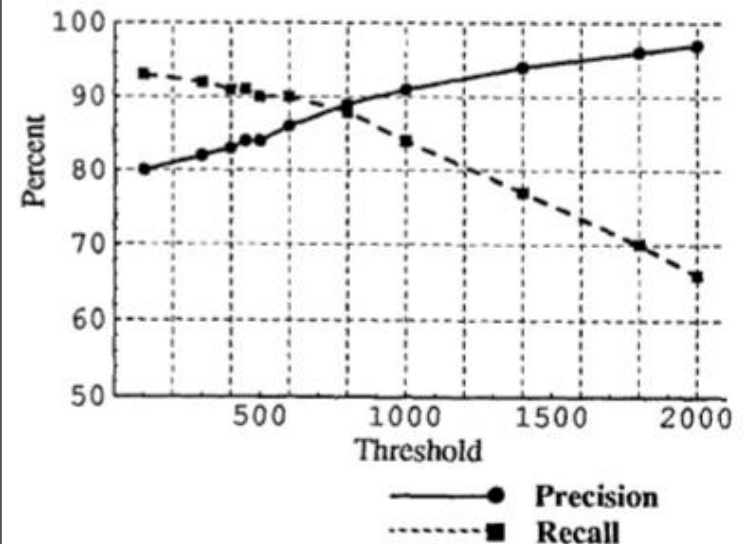
SANTA CLARA, Calif.--(BUSINESS WIRE)--Debis Systemhaus GmbH, a 100 percent subsidiary of Daimler-Benz, has signed a contract to purchase

**Approach:** k-nearest neighbor (knn)

Requires document representation (here: single words – stop / frequent words + "capital pairs"), distance metric (here: Euclidean distance), choice of k

**Results:** > 80 % precision / recall, huge increase in efficiency (months vs. years)

**FIGURE 5 Variation by Threshold for Industry Codes, k = 10**



# An alternative approach

## Training Algorithms for Linear Text Classifiers

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AT&T Laboratories  
Murray Hill, NJ 07974 USA  
{lewis, schapire}@research.att.com

James P. Callan      Ron Papka  
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Department of Computer Science  
University of Massachusetts  
Amherst, MA 01003 USA  
{callan, papka}@cs.umass.edu

### Abstract

Systems for text retrieval, routing, categorization and other IR tasks rely heavily on linear classifiers. We propose that two machine learning algorithms, the Widrow-Hoff and EG algorithms, be used in training linear text classifiers. In contrast to most IR methods, theoretical analysis provides performance guarantees and guidance on parameter settings for these algorithms. Experimental data is presented showing Widrow-Hoff and EG to be more effective than the widely used Rocchio algorithm on several categorization and routing tasks.

are better understood from a theoretical standpoint, leading to performance guarantees and guidance on parameter settings. In addition, we show experimentally that Widrow-Hoff and EG are more effective than Rocchio on both routing and categorization tasks.

### 2 Linear Functions in IR

IR systems often represent texts as *feature vectors*, that is, tuples of values:

$$\mathbf{x} = (x_1, x_2, \dots, x_d)$$

# Approach

## Linear, model-based learning

Given training instances of the form  $\mathbf{x} = (x_1, x_2, \dots, x_d)$ , learn a linear model:

$$f(\mathbf{x}) = \mathbf{w} \cdot \mathbf{x} = \sum_{j=1}^d w_j x_j$$

Training algorithm uses stochastic gradient descent, using the update rule:

$$\mathbf{w}_{i+1} = \mathbf{w}_i - 2\eta(\mathbf{w}_i \cdot \mathbf{x}_i - y_i)\mathbf{x}_i$$

(*stochastic* because a single sample  $\mathbf{x}_i$  is used in each update step  $i$ ;

*gradient descent* because  $2(\mathbf{w}_i \cdot \mathbf{x}_i - y_i)\mathbf{x}_i$  is the gradient  $\partial L(\mathbf{w})/\partial \mathbf{w}_i$ ;

$L$  is a *loss* or *cost function*, here:  $L(\mathbf{w}) = \frac{1}{2} \sum_{i=1}^m (w_i \cdot x_i - y_i)^2$ ;  $\eta$  = *learning rate*)

Called “least mean squares” or Widrow-Hoff (WH) learning rule. Compared to Rocchio and exponentiated gradient (EG) learning rules

# Results

Data Set		Num Classes	Num Features	WH vs. Rocchio		EG vs. Rocchio	
Training	DocRep			Wins	Mean $F_1$	Wins	Mean $F_1$
AP Headline Categorization							
10000	bin	20	40820	16 > 4	(.45 > .33)	16 > 4	(.44 > .33)
10000	$tf \times idf$	20	40820	14 >? 6	(.48 > .44)	[10 =? 10	(.44 > .44)]
142791	bin	20	40820	15 > 5	(.57 > .40)	18 > 2	(.55 > .40)
142791	$tf \times idf$	20	40820	13 >? 7	(.58 > .52)	[14 >? 6	(.55 > .52)]
AP Body Categorization							
10000	bin	20	264836	18 > 2	(.48 > .25)	18 > 2	(.52 > .25)
10000	$tf \times idf$	20	264836	15 > 5	(.60 > .50)	[10 =? 10	(.52 > .50)]
142791	bin	20	264836	18 > 2	(.65 > .33)	18 > 2	(.61 > .33)
142791	$tf \times idf$	20	264836	16 > 4	(.72 > .63)	[ 9 <? 11	(.61 < .63)]
OHSUMED Title Categorization (big categories)							
10000	bin	49	64781	48 > 1	(.29 > .15)	47 > 2	(.29 > .15)
10000	$tf \times idf$	49	64781	41 > 7	(.34 > .29)	[30 >? 19	(.29 > .29)]
183229	bin	49	64781	47 > 2	(.53 > .26)	48 > 1	(.51 > .26)
183299	$tf \times idf$	49	64781	32 > 17	(.51 > .47)	[35 > 14	(.51 > .47)]
OHSUMED Title Categorization (small categories)							
10000	bin	28	64781	15 > 4	(.04 > .02)	23 > 3	(.03 > .02)
10000	$tf \times idf$	28	64781	21 > 1	(.06 > .03)	[20 > 7	(.03 > .03)]
183229	bin	28	64781	26 > 0	(.43 > .22)	27 > 0	(.46 > .42)
183299	$tf \times idf$	28	64781	16 > 10	(.43 > .41)	[21 > 4	(.46 > .41)]
OHSUMED Abstract Categorization (big categories)							
10000	bin	49	135531	45 > 4	(.16 > .07)	49 > 0	(.27 > .07)
10000	$tf \times idf$	49	135531	45 > 4	(.28 > .18)	[43 > 6	(.27 > .18)]
183229	bin	49	135531	49 > 0	(.51 > .13)	48 > 1	(.50 > .13)
183299	$tf \times idf$	49	135531	44 > 5	(.55 > .44)	[34 > 15	(.50 > .44)]
OHSUMED Abstract Categorization (small categories)							
10000	bin	28	135531	13 > 1	(.01 > .00)	24 > 1	(.02 > .00)
10000	$tf \times idf$	28	135531	11 > 1	(.03 > .00)	[24 > 1	(.02 > .00)]
183229	bin	28	135531	22 > 3	(.29 > .10)	26 > 0	(.39 > .10)
183299	$tf \times idf$	28	135531	15 > 12	(.39 > .33)	[15 > 12	(.39 > .33)]
TREC Document Routing (topics 51-100)							
varies	INQUERY	50	Q+50	34 > 16	(.28 > .22)	42 > 8	(.36 > .22)
varies	INQUERY	50	Q+1000	41 > 9	(.16 > .06)	49 > 1	(.36 > .06)
TREC Document Routing (topics 101-150)							
varies	INQUERY	50	Q+50	13 <? 37	(.23 < .29)	38 > 11	(.35 > .29)
varies	INQUERY	50	Q+1000	36 > 14	(.13 > .07)	48 > 2	(.19 > .07)

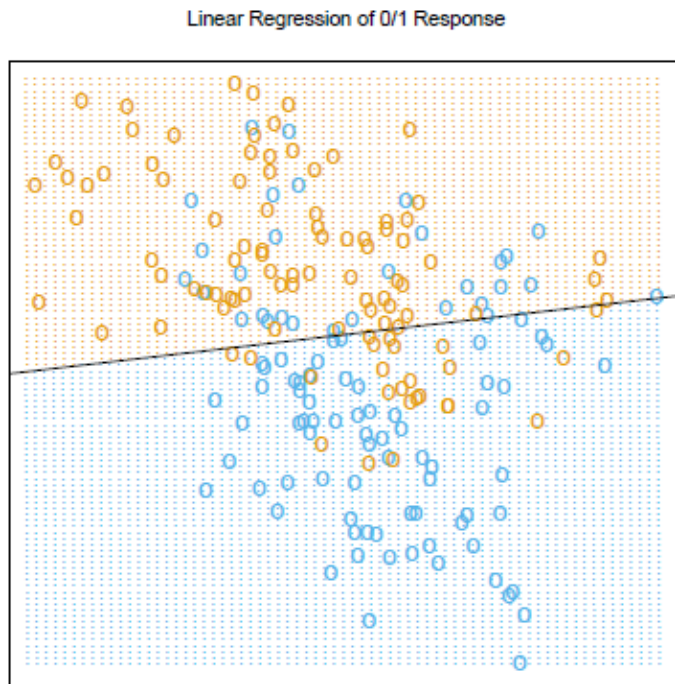
Table 4: Pairwise comparisons of WH vs. Rocchio, and EG vs. Rocchio. For each condition we show data set, training set size, document representation, number of classes, and number of features. Wins shows the number of classes for which each algorithm had a higher  $F_1$  value. Rocchio is significantly worse by one-tailed sign test unless a “?” is shown. Mean  $F_1$  is the mean value of  $F_1$  across all classes for each algorithm. Results for EG vs. Rocchio on a  $tf \times idf$  representation are bracketed “[ ]” to indicate that EG was actually run on a binary representation.

Gradient updates for WH and EG  
theoretically well-motivated (provide performance guarantees)  
Outperform Rocchio (relevance feedback) empirically

# Comparing linear model and knn

Linear model: strong assumptions on global structure

... but we can fit higher-order polynomials:



**FIGURE 2.1.** A classification example in two dimensions. The classes are coded as a binary variable (BLUE = 0, ORANGE = 1), and then fit by linear regression. The line is the decision boundary defined by  $x^T \beta = 0.5$ . The orange shaded region denotes that part of input space classified as ORANGE, while the blue region is classified as BLUE.

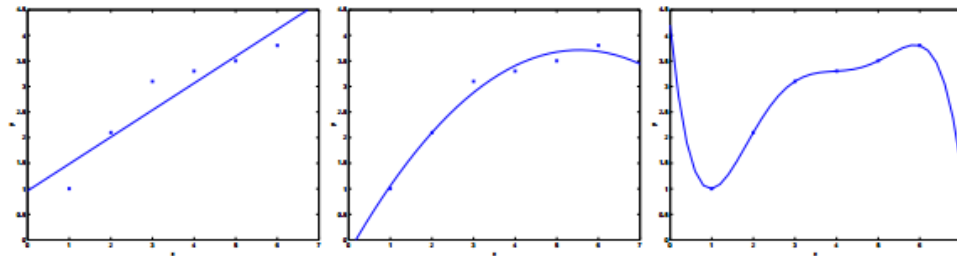


Image from [Ng '15]

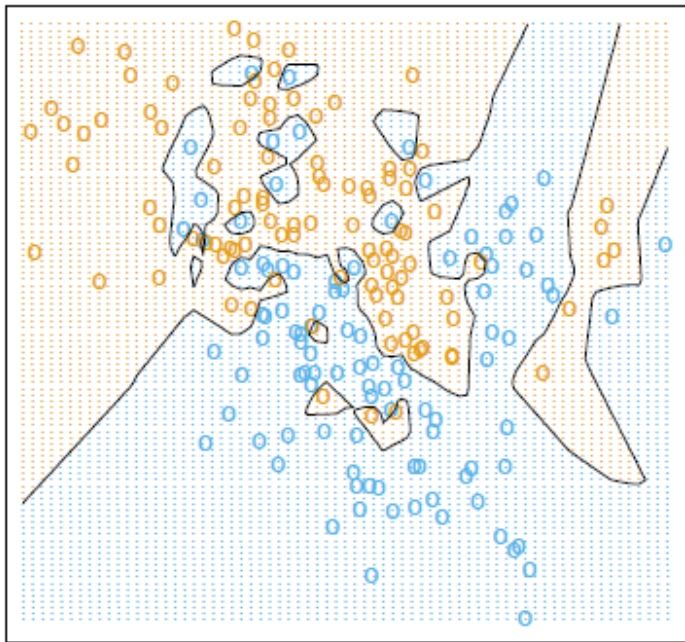
Image from [Hastie et al. '09]

# Comparing linear model and knn

knn: uses only local structure

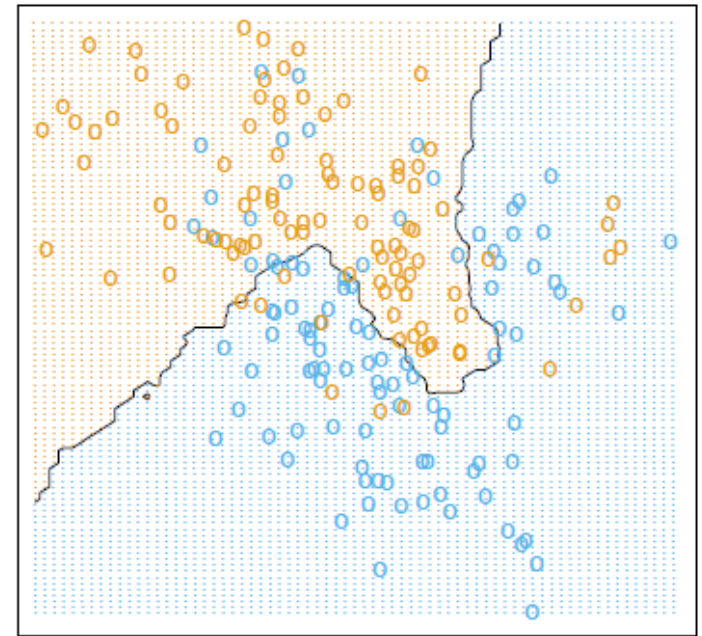
... larger  $k$  smooth decision boundaries:

1-Nearest Neighbor Classifier



**FIGURE 2.3.** The same classification example in two dimensions as in Figure 2.1. The classes are coded as a binary variable (BLUE = 0, ORANGE = 1), and then predicted by 1-nearest-neighbor classification.

15-Nearest Neighbor Classifier



**FIGURE 2.2.** The same classification example in two dimensions as in Figure 2.1. The classes are coded as a binary variable (BLUE = 0, ORANGE = 1) and then fit by 15-nearest-neighbor averaging as in (2.8). The predicted class is hence chosen by majority vote amongst the 15-nearest neighbors.

# How to select the right model?

Goal: generalize to unseen samples

So we should pick a model with low **generalization error** (defined for a given model  $h$ ):

$$\varepsilon(h) = P_{(x,y) \sim D}(h(x) \neq y)$$

However, training (e.g., empirical risk minimization) minimizes the **training error**:

$$\hat{\varepsilon}(h) = \frac{1}{m} \sum_{i=1}^m 1\{h(x_i) \neq y_i\}$$

Learning theory relates training and generalization error, e.g.,:

$$P(|\varepsilon(h_i) - \hat{\varepsilon}(h_i)| > \gamma) \leq 2e^{-2\gamma^2 m} \quad (\gamma \text{ is a fixed threshold, } m \text{ the sample size})$$

Empirically, the generalization error is estimated using cross validation.

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However, training (e.g., empirical)  
**training error:**

$$\hat{\varepsilon}(h) =$$

**Key assumption:** training and test data have the same distribution, samples are independently and identically distributed.

Learning theory relates training

$$P(|\varepsilon(h_i) - \hat{\varepsilon}(h_i)| > \gamma) \leq 2e^{-2\gamma^2 m} \quad (\gamma \text{ is a fixed threshold, } m \text{ the sample size})$$

Empirically, the generalization error is estimated using cross validation.

# Summary

1<sup>st</sup> main application of ML to IR: automatic text classification

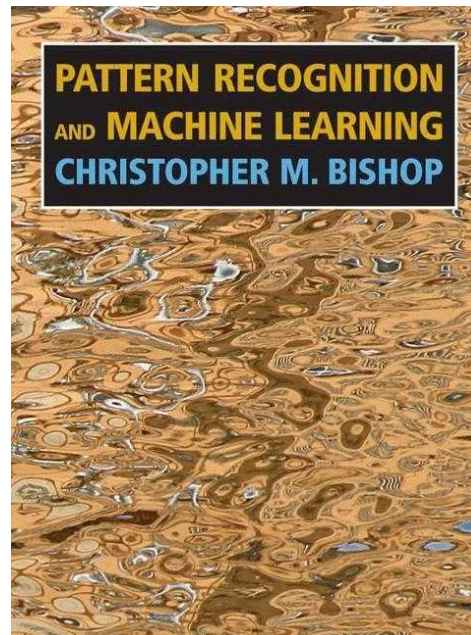
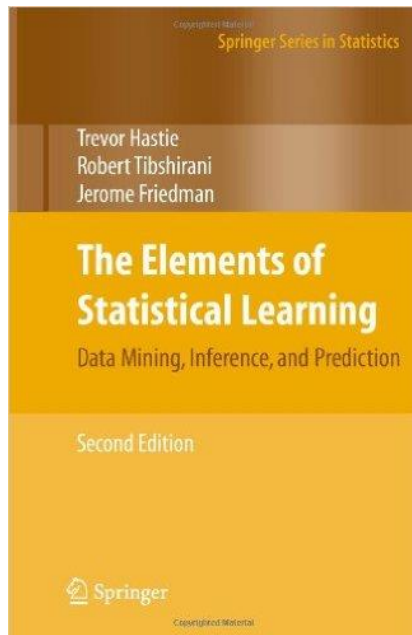
Supervised ML:

- Model-free (knn) and model-based (linear) approaches

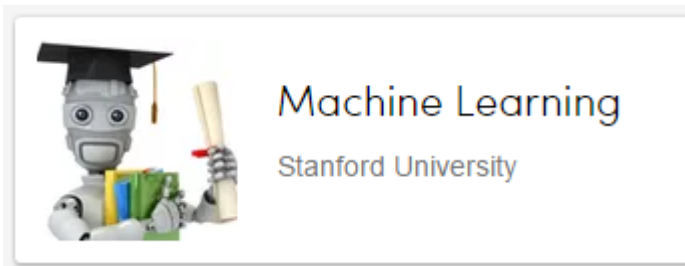
- Empirical and generalization error – assumptions and key to generalization

Today: wide range of (supervised) ML approaches are standard tools for IR

# Further reading



See [Hastie et al. '09] for a (mostly) frequentist perspective, [Bishop '07] for a (mostly) Bayesian perspective.



On coursera: <https://www.coursera.org/learn/machine-learning>, also see the related course on <http://cs229.stanford.edu>



## scikit-learn

*Machine Learning in Python*

- Simple and efficient tools for data mining and data analysis
- Accessible to everybody, and reusable in various contexts
- Built on NumPy, SciPy, and matplotlib
- Open source, commercially usable - BSD license

See: <http://scikit-learn.org>

# Present

From learning to rank to learning from user interactions

Part 1: learning to rank

# Motivating learning to rank

## INCORPORATING DIFFERENT SEARCH MODELS INTO ONE DOCUMENT RETRIEVAL SYSTEM

W. Bruce Croft  
Department of Computer and Information Science  
University of Massachusetts  
Amherst, MA 01003

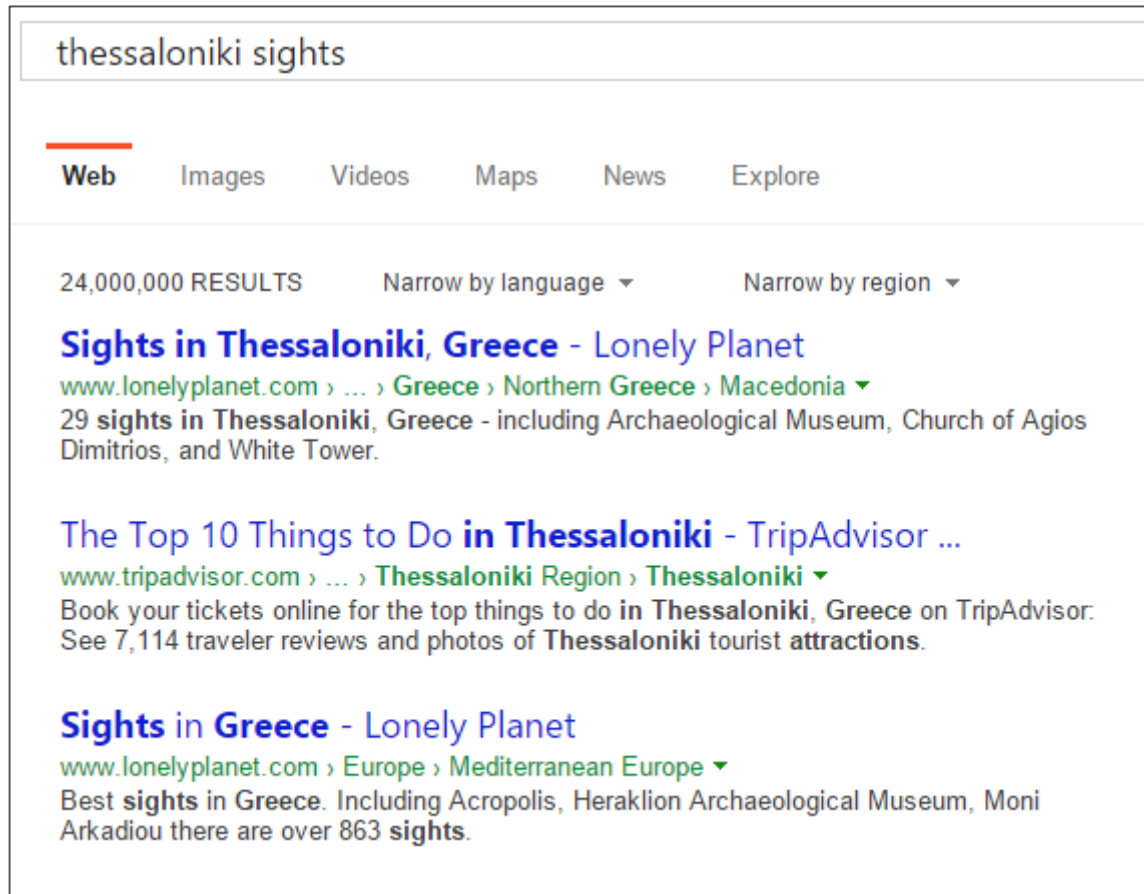
### Abstract

Many effective search strategies derived from different models are available for document retrieval systems. However, it does not appear that there is a single most effective strategy. Instead, different strategies perform optimally under different conditions. This paper outlines the design of an adaptive document retrieval system that chooses the best search strategy for a particular situation and user. In order to be able to support a variety of search strategies, a general network representation of the documents and terms in the database is proposed. This network representation leads to efficient methods of generating and using document and term classifications.

One of the most desirable features of an adaptive system would be the ability to learn from experience. A method of incorporating this learning ability into the system is described. The adaptive control strategy for choosing search strategies enables the system to base its actions on a number of factors, including a model of the current user.

Finally, some ideas for a flexible interface for casual users are suggested. Part of this interface is the heuristic search, which is used when searches based on formal models have failed. The heuristic search provides a browsing capability for the user.

# Learning to rank's success story in web search

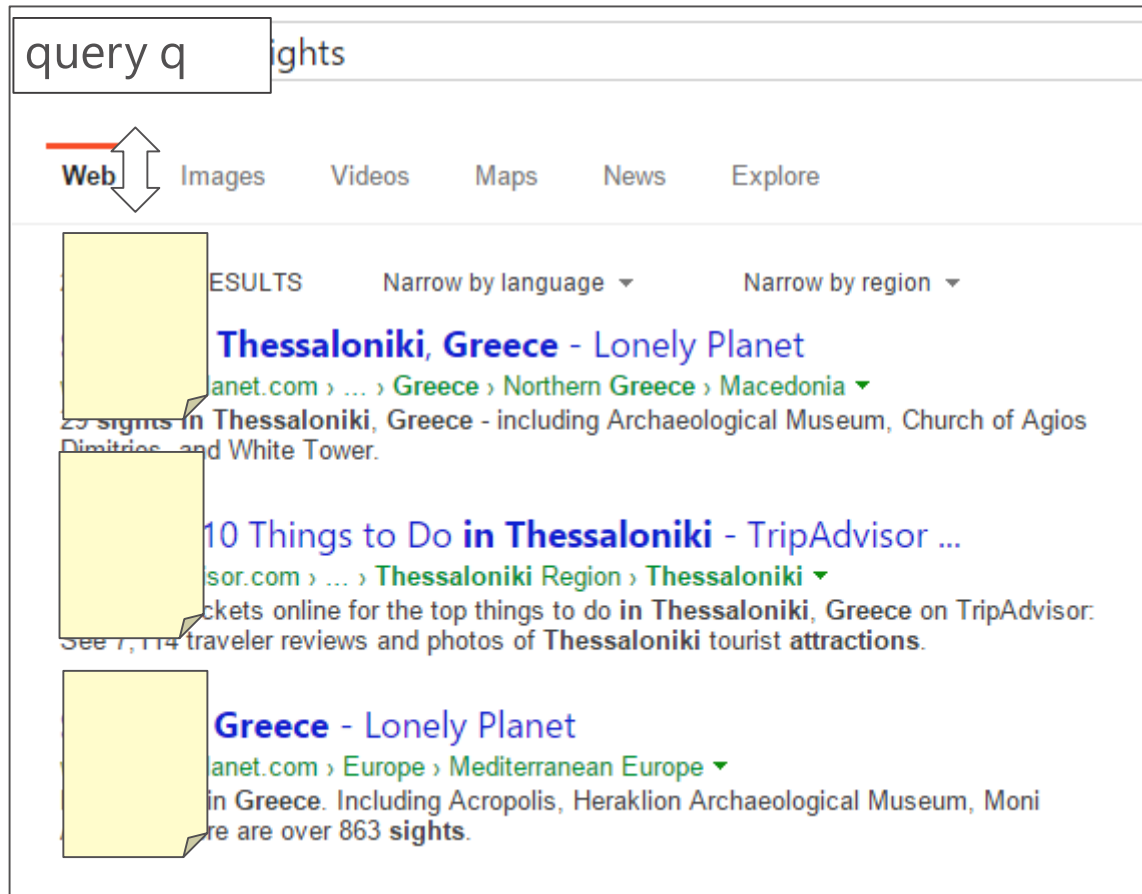


Hundreds of ranking signals: BM25, topic models, title / body / heading matches, phrase models, PageRank, HITS, date of publication / recent update, author, location ...

Different combinations for different types of queries: head / body / tail, spiking queries, queries related to news, artists, TV shows, science, homepage finding (navigation), long-term information needs ...

Impossible to tune models by hand for each query type – ML to the rescue ...

# Learning to rank's success story in web search



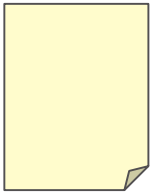
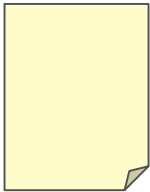
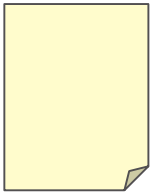
Hundreds of ranking signals: BM25, topic models, title / body / heading matches, phrase models, PageRank, HITS, date of publication / recent update, author, location ...


Different combinations for different types of queries: head / body / tail, spiking queries, queries related to news, artists, TV shows, science, homepage finding (navigation), long-term information needs ...

Impossible to tune models by hand for each query type – ML to the rescue ...

# Feature representation

query  $q$



  
feature  
representation

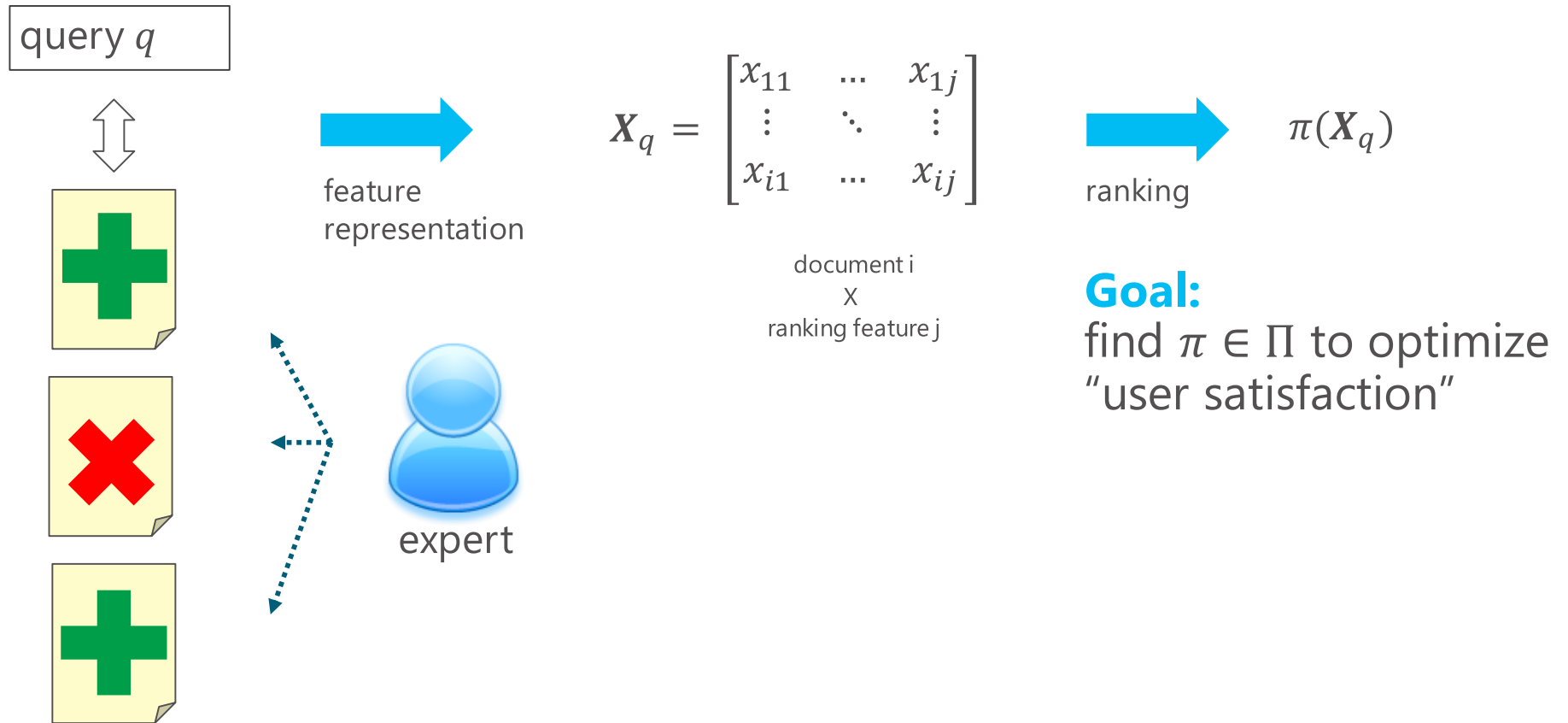
$$\mathbf{X}_q = \begin{bmatrix} x_{11} & \dots & x_{1j} \\ \vdots & \ddots & \vdots \\ x_{i1} & \dots & x_{ij} \end{bmatrix}$$

document  $i$   
 $\times$   
ranking feature  $j$

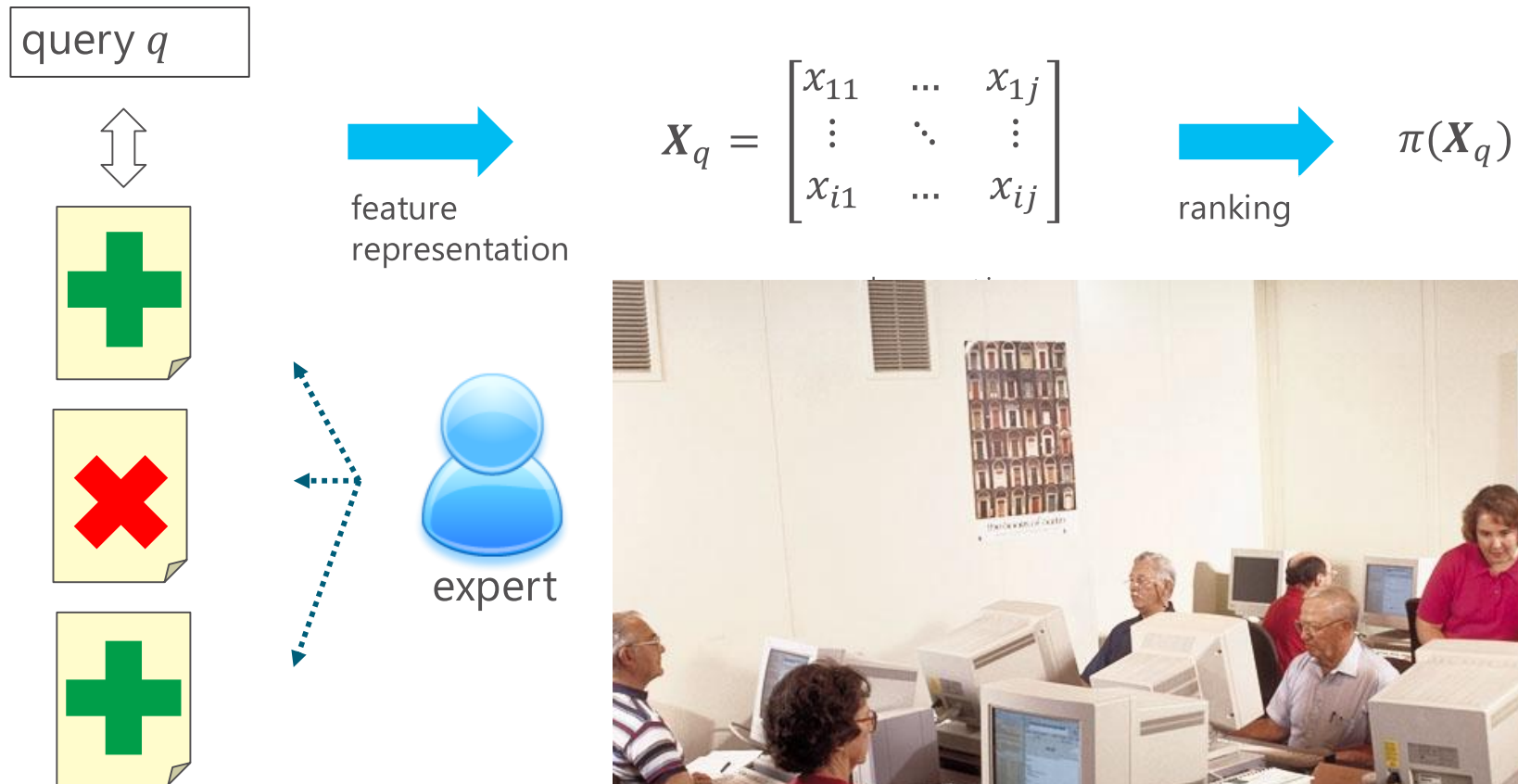
  
ranking  $\pi(\mathbf{X}_q)$

**Goal:**  
find  $\pi \in \Pi$  to optimize  
"user satisfaction"

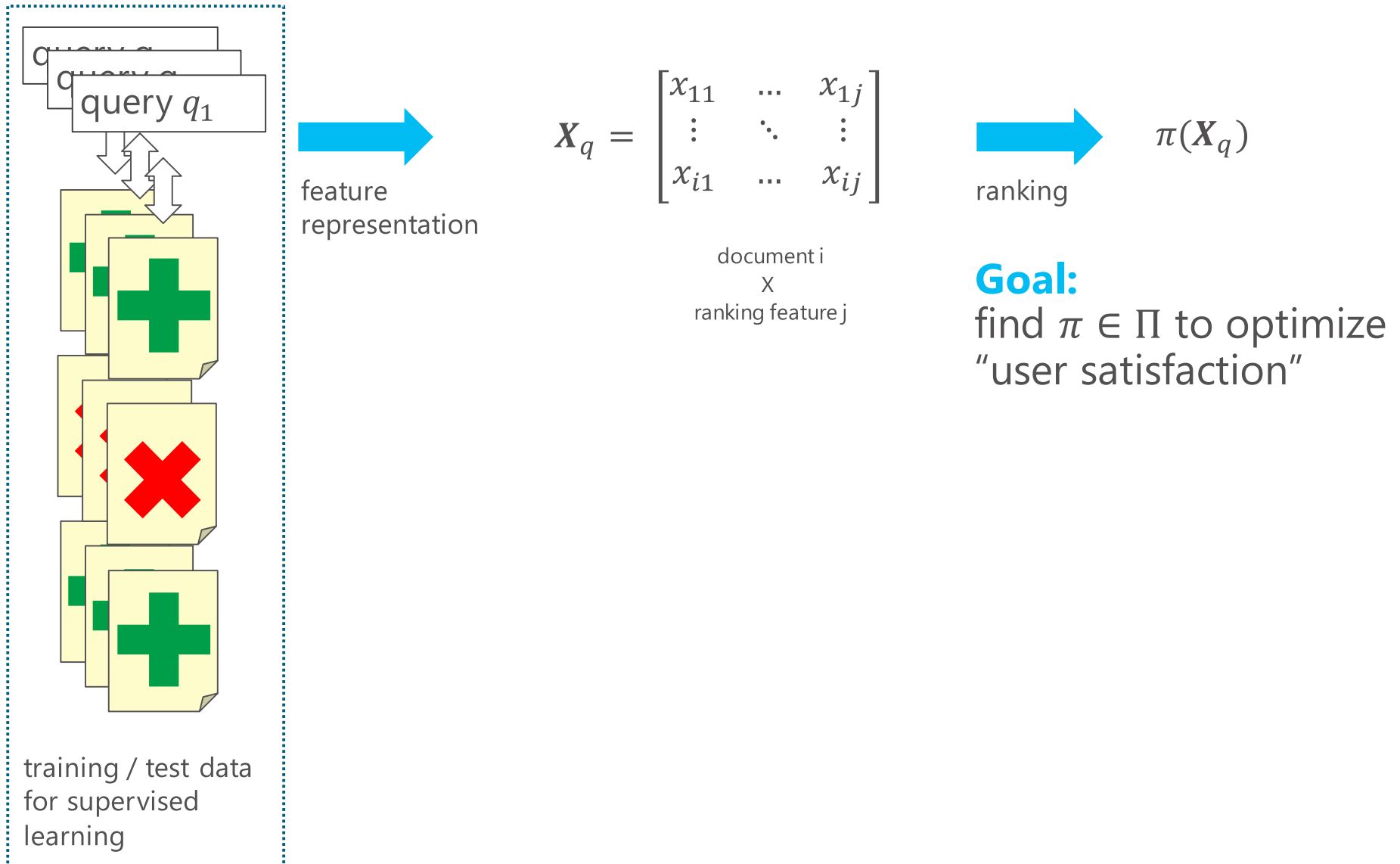
# Feature representation, expert labels



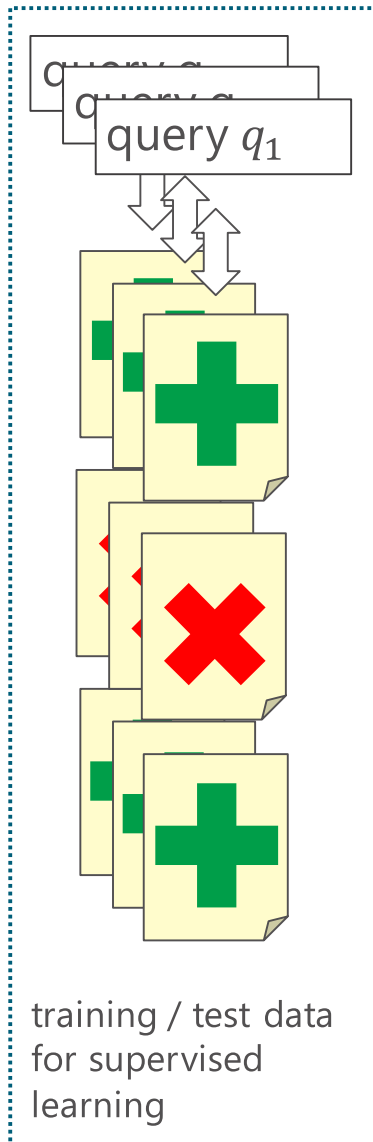
# Feature representation, expert labels



# Feature representation, expert labels



# Feature representation, expert labels



feature  
representation

$$\mathbf{X}_q = \begin{bmatrix} x_{11} & \dots & x_{1j} \\ \vdots & \ddots & \vdots \\ x_{i1} & \dots & x_{ij} \end{bmatrix}$$

document i  
X  
ranking feature j

ranking  $\pi(\mathbf{X}_q)$

**Goal:**  
find  $\pi \in \Pi$  to optimize  
"user satisfaction"

expert  
labels

$$\mathbf{Y}_q = \begin{bmatrix} y_1 \\ \vdots \\ y_i \end{bmatrix}$$



**What loss function to  
optimize?**

Proposed approaches:  
regression (squared error),  
classification (0-1 or hinge  
loss), ordinal regression,  
pairwise loss functions ...

**problem: mismatch with IR  
metrics!**

# Breakthrough: optimizing IR metrics using gradient descent

RankNet, LambdaRank, LambdaMART = family of learning to rank approaches that directly optimize smooth approximations of complex cost functions (e.g., NDCG, MAP, ERR)

## Learning to Rank using Gradient Descent

Chris Burges  
Tal Shaked\*  
Erin Renshaw

Microsoft Research, One Microsoft Way

Ari Lazier  
Matt Deeds  
Nicole Hamilton  
Greg Hullender

Microsoft, One Microsoft Way

CBURGES@MICROSOFT.COM  
TAL.SHAKED@GMAIL.COM  
ERINREN@MICROSOFT.COM

## From RankNet to LambdaRank to LambdaMART: An Overview

Christopher J.C. Burges  
*Microsoft Research Technical Report MSR-TR-2010-82*

### Abstract

We investigate using gradient descent for learning ranking. We propose a simple probabilistic model, we introduce RankNet, and we use these ideas using a neural network. The underlying ranking function is tested on toy data and on commercial internet search

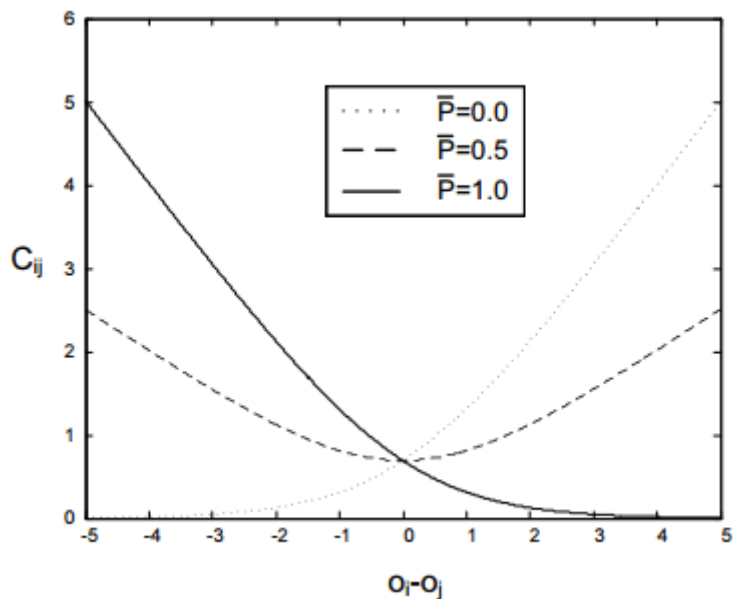
### Abstract

LambdaMART is the boosted tree version of LambdaRank, which is based on RankNet. RankNet, LambdaRank, and LambdaMART have proven to be very successful algorithms for solving real world ranking problems: for example an ensemble of LambdaMART rankers won Track 1 of the 2010 Yahoo! Learning To Rank Challenge. The details of these algorithms are spread across several papers and reports, and so here we give a self-contained, detailed and complete description of them.

(target evaluation measure) that is not necessarily the one used to train the system. Typical target measures used in IR (see [8] for a detailed list) depend only on the sorted list and the relevance levels of the listed items. These measures are generally either flat everywhere or non-differentiable with respect to the model parameters; hence they are difficult to optimize directly. One way to address this issue is to find a close smooth approximation to the target measure, and optimize it via gradient descent. However, this is quite challenging due to the sort component of the target ranking measures. LambdaRank [1] tackles the problem by defining a smooth approximation to the *gradient* of the target cost instead of searching for a smooth approximation to the target cost itself. The basic idea of LambdaRank is to specify rules determining how the rank order of documents should change. These rules are incorporated into a  $\lambda$ -gradient that defines the gradient of an implicit cost function only at the points of interest [1]. LambdaRank was originally proposed for NDCG (Normalized Discounted Cumulative Gain), but

[Burges et al. '05, Donmez et al. '09, Burges '10]

# From RankNet cost to LambdaRank gradients



Cost function  $C_{ij}$  for 3 ground truth values and varying score difference  $o_{ij} = s_i - s_j$ .

With NDCG defined as:

$$\text{NDCG@L} = \frac{1}{Z} \sum_{r=1}^L \frac{2^{l(r)} - 1}{\log(1 + r)}$$

RankNet cost (w.r.t. changes in score difference  $o_{ij}$ ):

$$C_{ij} \equiv -\bar{P}_{ij} o_{ij} + \log(1 + e^{\bar{P}_{ij} o_{ij}})$$

with ground truth

$$\bar{P}_{ij} = \begin{cases} +1 & \text{if } l_i > l_j \\ -1 & \text{if } l_j > l_i \end{cases}$$

and derivative

$$\frac{\partial C_{ij}}{\partial o_{ij}} = -\frac{\bar{P}_{ij}}{1 + e^{\bar{P}_{ij} o_{ij}}}$$

$\lambda$ -gradients approximate the gradient of the target cost.

Here: scale the RankNet gradient with the change in target metric due to document swaps. E.g., for NDCG:

$$\lambda_{ij} \equiv \bar{P}_{ij} \left| \Delta \text{NDCG} \frac{\partial C_{ij}}{\partial o_{ij}} \right| = \bar{P}_{ij} \left| \frac{1}{Z} (2^{l_i} - 2^{l_j}) \left( \frac{1}{\log(1+r_i)} - \frac{1}{\log(1+r_j)} \right) \left( \frac{1}{1 + e^{\bar{P}_{ij} o_{ij}}} \right) \right|$$

[Burges et al. '05, Donmez et al. '09, Burges '10]

# Results

Excellent performance in Yahoo! learning to rank challenge



Used an ensemble of LambdaRank and LambdaMART rankers

## Yahoo! Learning to Rank

Olivier Chapelle\*  
Yi Chang  
Yahoo! Labs  
Sunnyvale, CA

### Abstract

Learning to rank for information retrieval has gained much attention in the research community, but there is a lack for large real-world datasets to publicly release two datasets used internally at Yahoo! to promote these datasets and foster the development of new to rank algorithms, we organized the Yahoo! Learning to Rank Challenge. This paper provides an overview and an analysis of the challenge, along with a detailed description of the released datasets.

Table 7: Winners of the challenge along with the ERR score of their primary submission.

Track 1		
1	C. Burges, K. Svore, O. Dekel, Q. Wu, P. Bennett, A. Pastusiak and J. Platt (Microsoft Research)	0.46861
2	E. Gottschalk (Activision Blizzard) and D. Vogel (Data Mining Solutions)	0.46786
3	M. Parakhin (Microsoft) – <i>Prize declined</i>	0.46695
4	D. Pavlov and C. Brunk (Yandex Labs)	0.46678
5	D. Sorokina (Yandex Labs)	0.46616
Track 2		
1	I. Kuralenok (Yandex)	0.46348
2	P. Li (Cornell University)	0.46317
3	D. Pavlov and C. Brunk (Yandex Labs)	0.46311
4	P. Geurts (University of Liège)	0.46169

+ enormous practical impact on web search engines!

[Chapelle & Chang '11]

# Present

From learning to rank to learning from user interactions

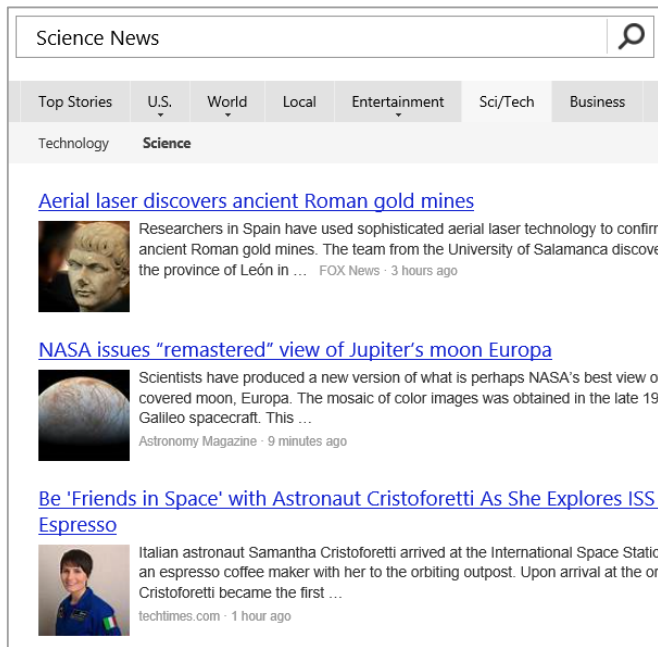
Part 2: learning from user interactions

# Are we there yet?

What would it take to actually learn from and for users?



# Example applications



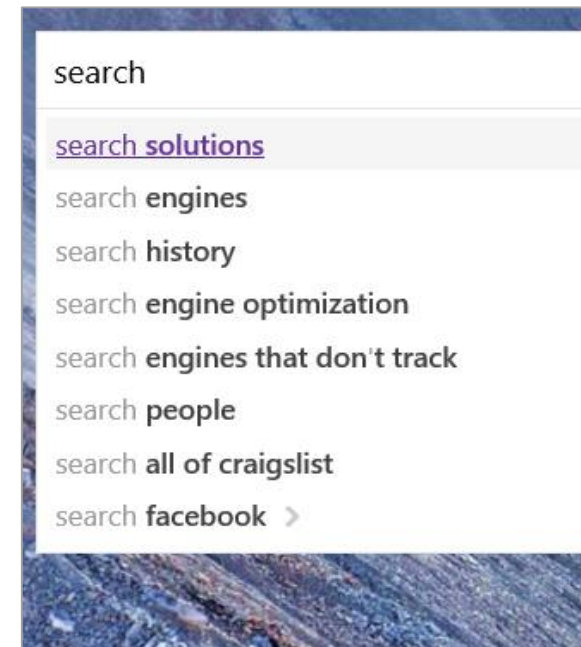
## News recommendation

Find best news articles to match the users' current interest; optimize, e.g., click-through rate.



## Online advertising

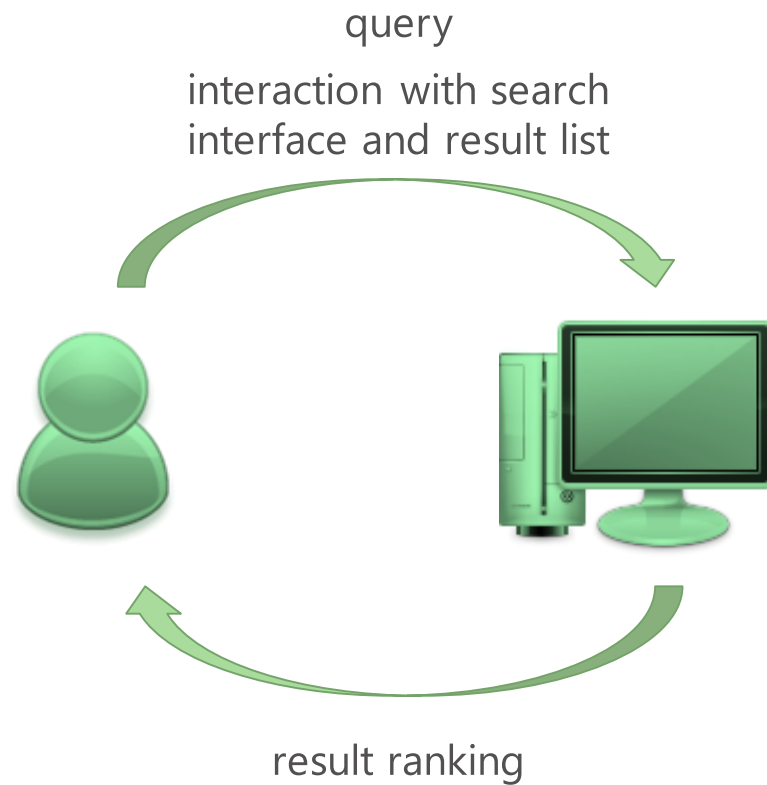
Tune ad display parameters (e.g., mainline reserve) to optimize revenue.



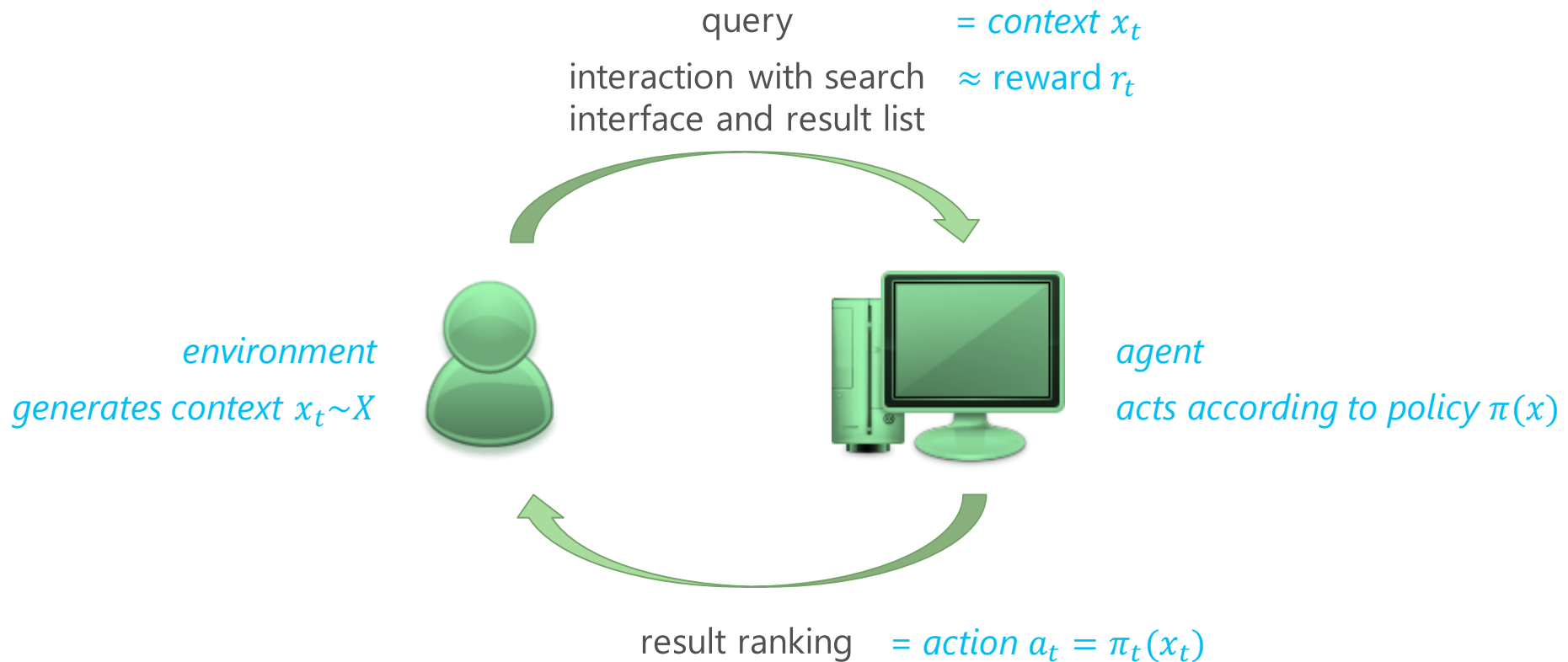
## Web search

Adapt the search interface and results to individual users and their context; optimize search satisfaction.

# Learning from user interactions



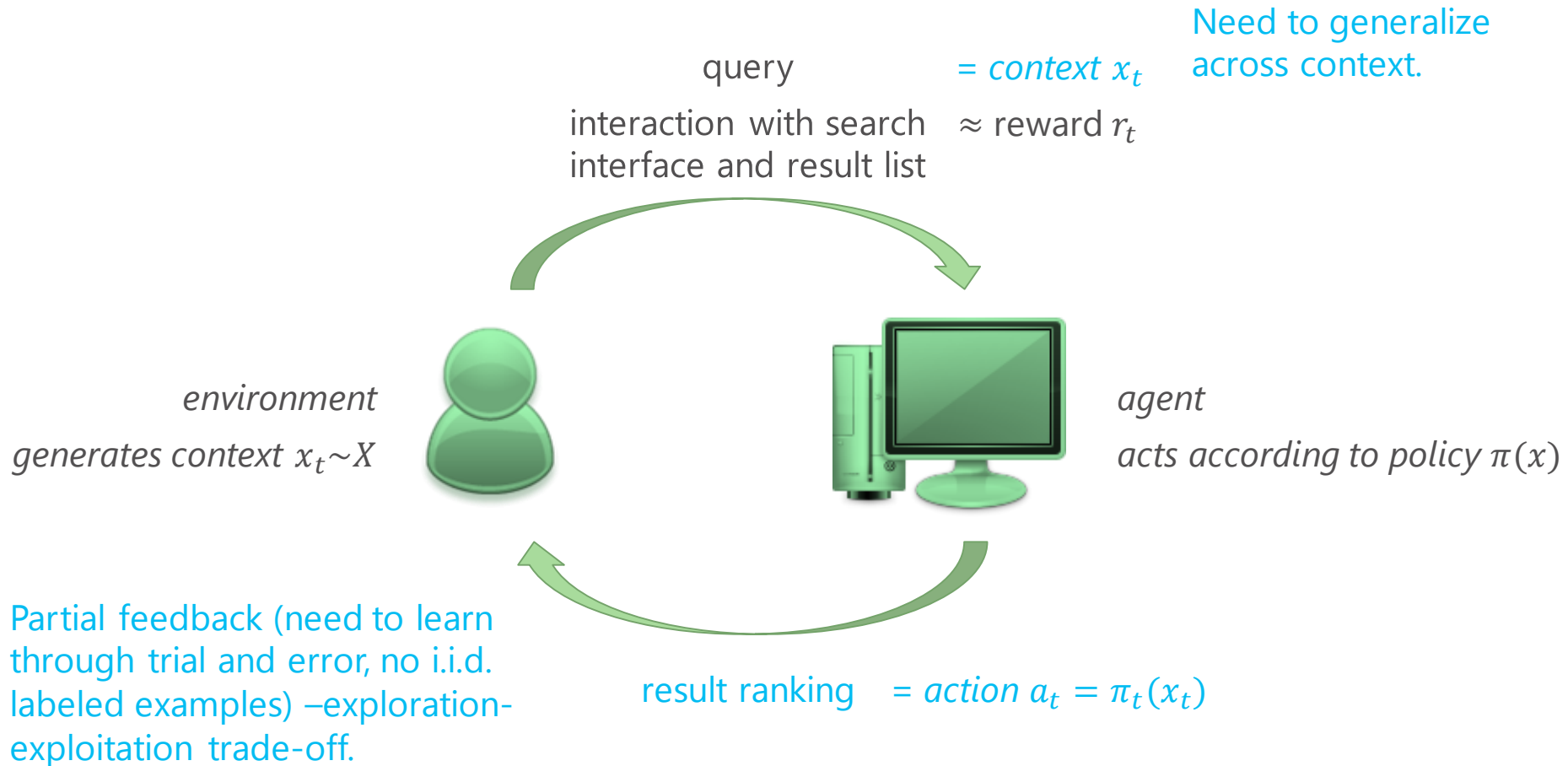
# Mapping to reinforcement / bandit learning



**Goal:** take actions that maximize discounted cumulative reward  $\mathcal{C} = \sum_{t=0}^{\infty} \gamma^{t-1} r_t(a_t)$

$\gamma$  - discount factor

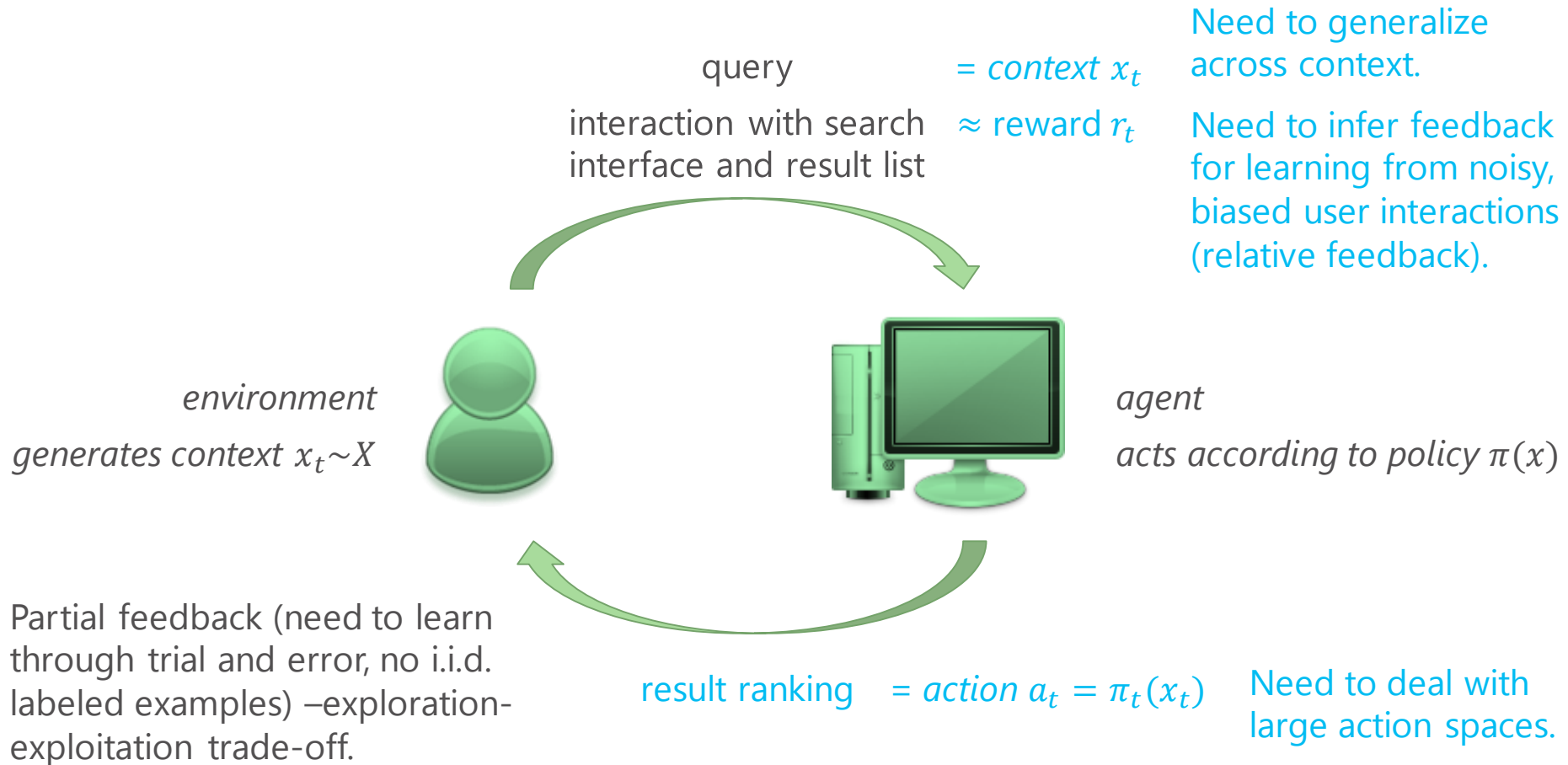
# Bandit / RL challenges



Goal: take actions that maximize discounted cumulative reward  $C = \sum_{t=0}^{\infty} \gamma^{t-1} r_t(a_t)$

$\gamma$  - discount factor

# IR challenges



Goal: take actions that maximize discounted cumulative reward  $C = \sum_{t=0}^{\infty} \gamma^{t-1} r_t(a_t)$

$\gamma$  - discount factor

# Approaches for learning from user interactions

Approach	Explore-exploit	Generalize across context	Relative feedback	Large action spaces
K-armed bandits	+	-	-	+/-
Dueling K-armed bandits	+	-	+	+/-
Online learning to rank	(implicit)	(only linear)	+	+
Contextual bandits	+	+	-	-
Contextual dueling bandits	+	+	+	-

# Approaches for learning from user interactions – this lecture

Approach	Explore-exploit	Generalize across context	Relative feedback	Large action spaces
K-armed bandits	+	-	-	+/-
Dueling K-armed bandits	+	-	+	+/-
Online learning to rank	(implicit)	(only linear)	+	+
Contextual bandits	+	+	-	-
Contextual dueling bandits	+	+	+	-

# K-armed bandits

Balance exploration and exploitation,  
e.g.,:

$$\epsilon\text{-greedy: } \pi_t(x_t) = \begin{cases} \operatorname{argmax}_{a \in A} \hat{r}_t(a) & \text{w. prob. } 1 - \epsilon \\ \operatorname{rand}(a) & \text{w. prob. } \epsilon \end{cases}$$



[Sutton & Barto '98]

$$\text{UCB (upper confidence bound): } \pi_t(x_t) = \operatorname{argmax}_{a \in A} \hat{r}_t(a) + c \sqrt{\frac{\ln t}{N_t(a)}}$$

[Auer et al. '02a]

## Thompson sampling

Maintain distribution  $P(r|a)$ . At time  $t$  sample from this distribution, and take the optimal action according to the sample; update  $P$ .

[Thompson '33, Chapelle & Li '11, Russo & Van Roy '14]

## Exponential weights (EXP3)

Maintain a distribution over actions,  $p_t$ , sample from it to take actions.

Updates: compute estimated cumulative reward  $\widehat{R}_{i,t} = \widehat{R}_{i,t-1} + \frac{r_{i,t}}{p_{i,t}}$  ( $a_{i,t}$

is the action taken in round  $t$ ). Update  $p_{i,t+1} = \frac{e^{-\eta \widehat{R}_{i,t}}}{\sum_{k=1}^K e^{-\eta \widehat{R}_{k,t}}}$ .

[Auer et al. '02b]

Easy to  
implement and  
flexible, nice  
theoretical  
characteristics.

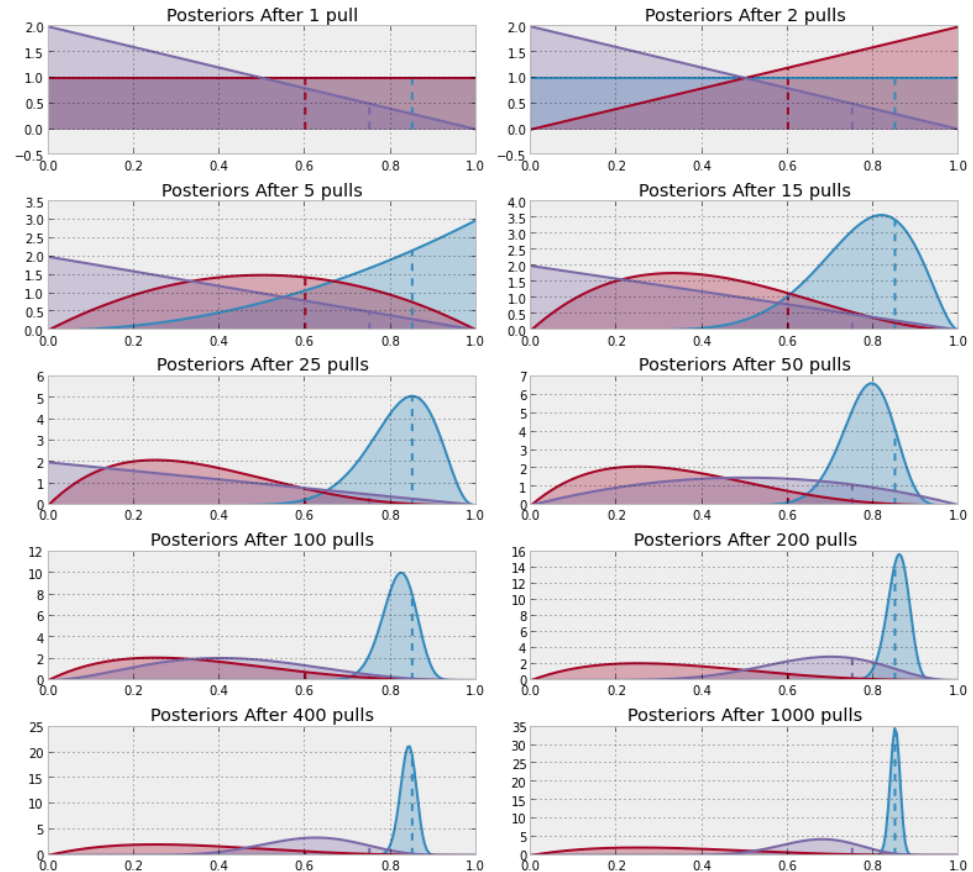
Performance  
guarantees in  
adversarial  
settings!

# Example: Thompson Sampling

Balances exploration-exploitation using a simple principle:

1. maintain reward distribution (e.g., per action)
2. when taking an action, sample from that distribution and act optimally according to the sample
3. use observed reward to update reward distribution

Example: 3-armed bandit



For IR:  
need to address context and relative feedback

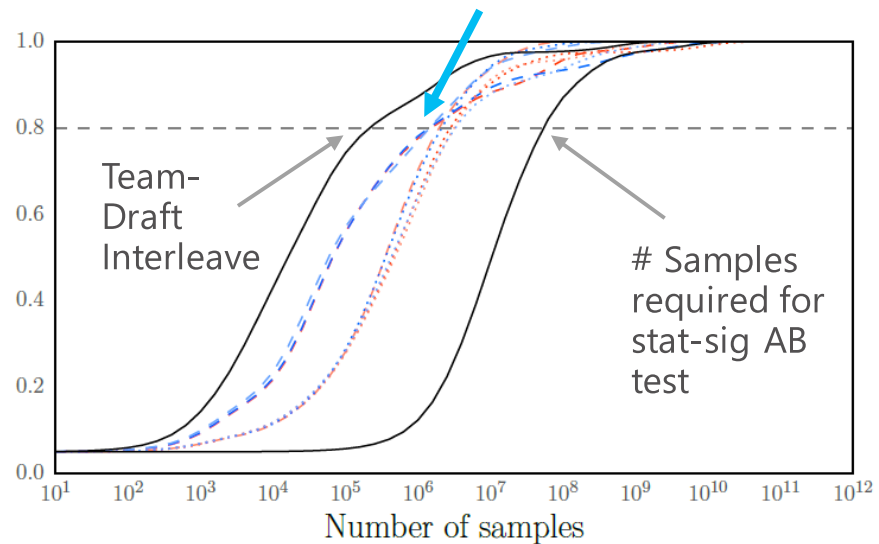
1 - Query-document pairs are represented as feature vectors

2 - Relative feedback (interleaved comparison is more reliable than absolute metrics):

$$\mathbf{X}_q = \begin{bmatrix} x_{11} & \dots & x_{1j} \\ \vdots & \ddots & \vdots \\ x_{i1} & \dots & x_{ij} \end{bmatrix}$$

document i  
X  
ranking feature j

Best trade-off between **high agreement** with long-term AB metrics (85%) and **sample efficiency**.



Power as a function of sample size, assuming the target test is a two-sided t-test with  $p = 0.05$ .

[Schuth et al. 2015]

# Online learning to rank

## Reusing Historical Interaction Data for Faster Online Learning to Rank for IR

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ISLA, University of Amsterdam

### ABSTRACT

Online learning to rank for information retrieval (IR) holds promise for allowing the development of “self-learning” search engines that can automatically adjust to their users. With the large amount of e.g., click data that can be collected in web search settings, such techniques could enable highly scalable ranking optimization. However, feedback obtained from user interactions is noisy, and developing approaches that can learn from this feedback quickly and reliably is a major challenge.

In this paper we investigate whether and how previously collected (historical) interaction data can be used to speed up learning in online learning to rank for IR. We devise the first two methods that can utilize historical data (1) to make feedback available during learning more reliable and (2) to preselect candidate ranking functions to be evaluated in interactions with users of the retrieval system. We evaluate both approaches on 9 learning to rank data sets and find that historical data can speed up learning, leading to substantially and significantly higher online performance. In particular, our pre-selection method proves highly effective at compensating for noise in user feedback. Our results show that historical data can be used to make online learning to rank for IR much more effective than previously possible, especially when feedback is noisy.

### Categories and Subject Descriptors

H.3 [Information Storage and Retrieval]: H.3.3 Information Search and Retrieval

### Keywords

Information retrieval, Interleaved comparisons, Learning to Rank

### 1. INTRODUCTION

In recent years, learning to rank methods have become popular in information retrieval (IR) as a means of tuning retrieval systems to the requirements of specific search environments, groups of users, or individual users [18]. However, most current approaches work *offline*, meaning that manually annotated data needs to be collected beforehand, and that, once deployed, the system cannot continue to adjust to user needs, unless it is retrained with additional data.

An alternative setting is *online* learning to rank, where the system learns directly from interactions with its users [10]. These approaches are typically based on reinforcement learning (RL) techniques [25], meaning that the system tries out new ranking functions (also called *rankers*), and learns from feedback inferred from users' interactions with the presented rankings. In contrast to offline learning to rank approaches, online approaches do not require any initial training material, but rather automatically improve rankers while they are being used.

A main challenge that online learning to rank for IR approaches have to address is to learn as quickly as possible from the limited quality and quantity of feedback that can be inferred from user interactions. Learning speed is particularly important in terms of the number of user interactions. The better the system's performance is after a smaller number of interactions, the more likely users are to be satisfied with the system. Also, the more effective an online learning to rank algorithm is, the more feasible it is to adapt to smaller groups of users, or even individual users.<sup>1</sup> Furthermore, user feedback is limited because the learning algorithm should be invisible to system users, i.e., feedback is inferred from natural (noisy) user interactions.

In this paper, we address the following question: *Can previously observed (historical) interaction data be reused to speed up online learning to rank?* Current online learning to rank approaches for IR utilize each observed data sample (consisting of a query, the displayed results, and observed user clicks on the result list) only once. This was necessary because, until recently, it was not clear how feedback from previous user interactions (that were collected with different rankers) could be reused. However, a recently developed probabilistic method for inferring relative feedback [9] has been shown to allow data re-use [11] for ranker evaluation. It was found to be effective for making ranker comparisons more reliable, especially when large amounts of historical data were available. Here, we investigate whether and how this evaluation method can be integrated with online learning to rank approaches, and whether and in what way these additional (historical, and possibly noisier or biased) evaluations can lead to faster learning.

Specifically, we make the following contributions.

- We propose the first two approaches for reusing historical data in online learning to rank for IR: *reliable historical comparisons* (RHC), which uses historical data directly to make feedback more reliable, and *candidate preselection* (CPS), which uses historical data to preselect candidate rankers.

- In extensive experiments using 9 learning to rank data sets, we

<sup>1</sup>In this paper we focus on the effectiveness of the learning algorithm, and assume a system is used by a group of users with similar search behavior and preferences. The question of how to form user groups to which to adapt is orthogonal to this work.

3 insights allow effective learning from relative, listwise feedback:

## 1 – Comparison

Interleaved comparison methods [Joachims et al. '05, Radlinski et al. '08], infer listwise relative feedback.

## 2 – Learning

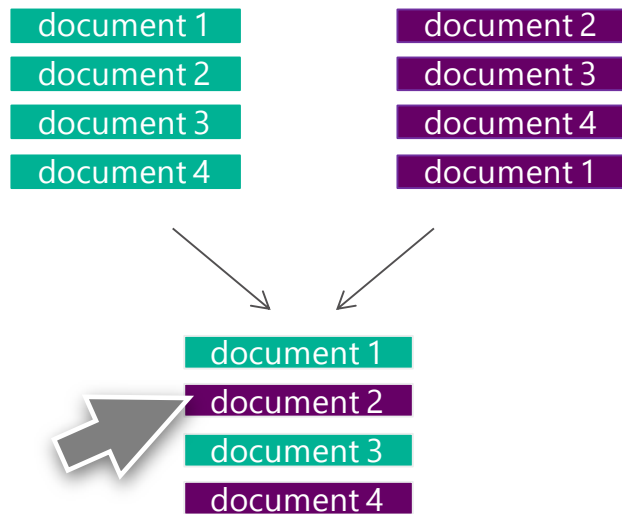
Dueling bandit gradient descent (DBGD) [Yue & Joachims '09] optimizes a weight vector for weighted-linear combinations of ranking features.

## 3 – Data reuse

Use probabilistic interleave [Hofmann et al. '13a] and importance sampling to compare candidate rankers on historical data and focus exploration [Hofmann et al. '13b], approach called candidate pre-selection (CPS).

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# Online learning to rank



Interleaved comparisons:

- 1) Generate interleaved (combined) ranking
- 2) Observe user clicks
- 3) Credit clicks to original rankers to infer outcome  $o \in \{-1, 0, +1\}$

3 insights allow effective learning from relative, listwise feedback:

## 1 – Comparison

Interleaved comparison methods [Joachims et al. '05, Radlinski et al. '08], infer listwise relative feedback.

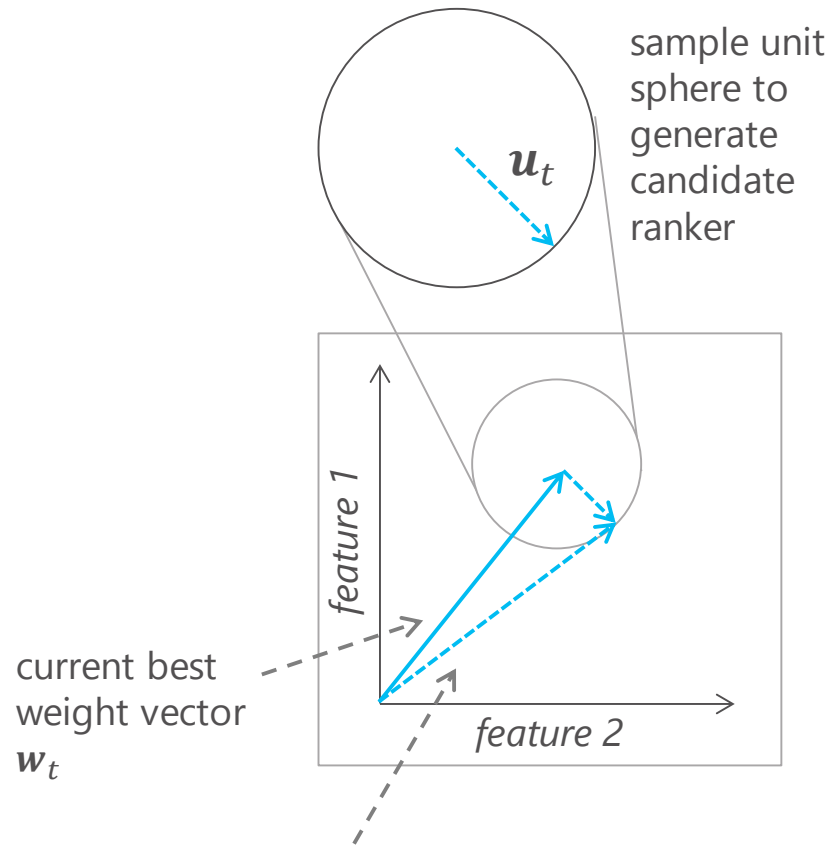
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# Online learning to rank



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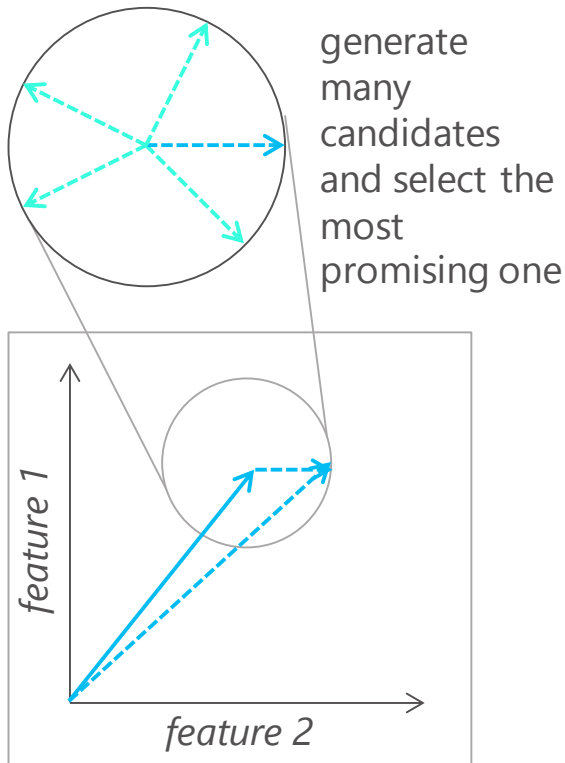
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Use probabilistic interleave [Hofmann et al. '13a] and importance sampling to compare candidate rankers on historical data and focus exploration [Hofmann et al. '13b], approach called candidate pre-selection (CPS).

# Online learning to rank



Generate several candidate rankers, and select the best one by running a **tournament on historical data**

Use **probabilistic interleave** and **importance sampling** for ranker comparisons during the tournament

3 insights allow effective learning from relative, listwise feedback:

## 1 – Comparison

Interleaved comparison methods [Joachims et al. '05, Radlinski et al. '08], infer listwise relative feedback.

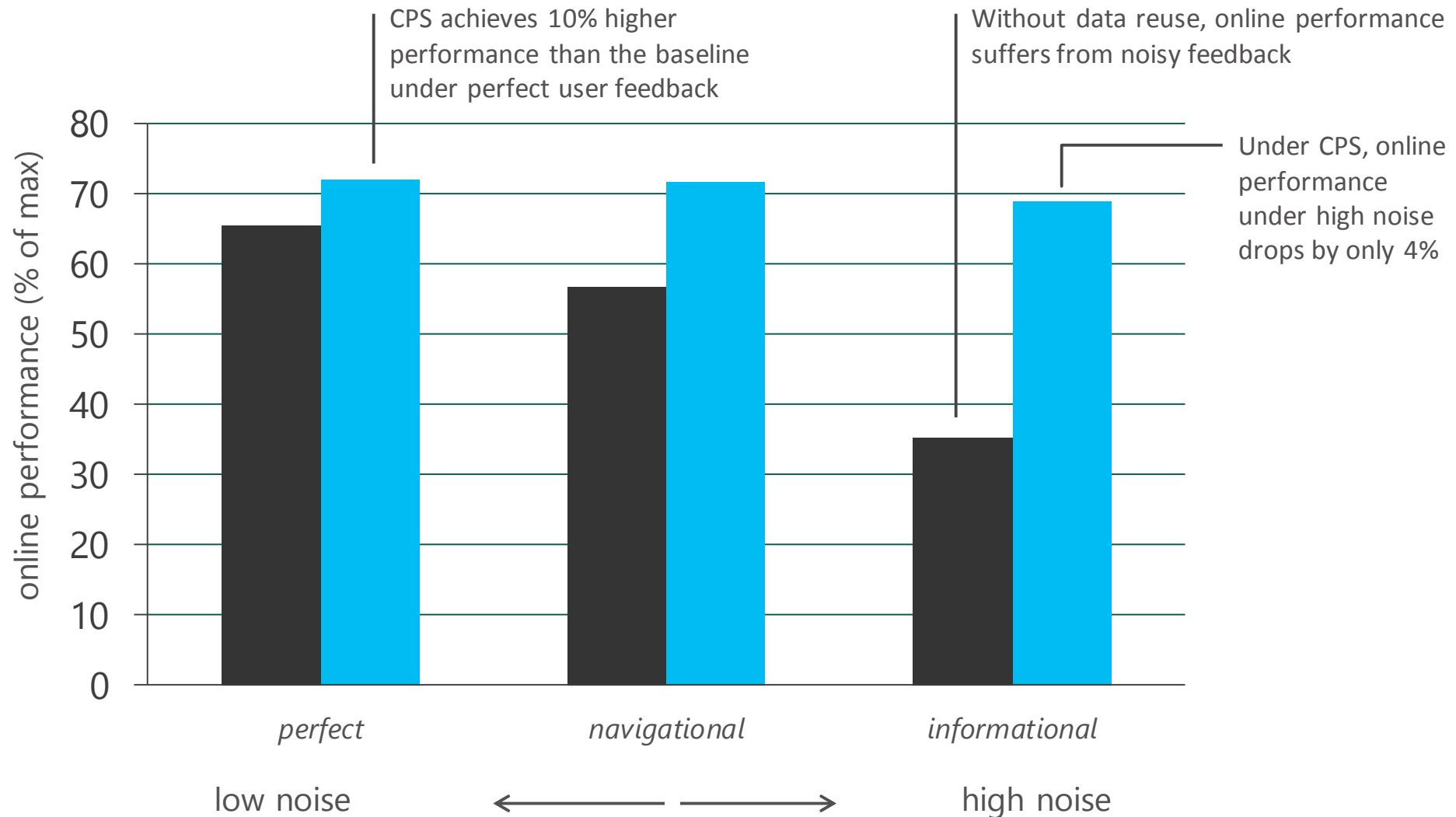
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Use probabilistic interleave [Hofmann et al. '13a] and importance sampling to compare candidate rankers on historical data and focus exploration [Hofmann et al. '13b], approach called candidate pre-selection (CPS).

# Results: candidate pre-selection (CPS)



# Moving beyond linear models: contextual dueling bandits

Learn from partial relative feedback in the form of pairwise comparisons; use supervised ML for generalization.

P	1	2	3	4
1	0	0.1	-0.2	-0.9
2	-0.1	0	0.4	0
3	0.2	-0.4	0	1.0
4	0.9	0	-1.0	0

Example preference matrix for a 4-armed dueling bandit problem.

JMLR: Workshop and Conference Proceedings vol 40:1-25, 2015

## Contextual Dueling Bandits

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## Abstract

We consider the problem of learning to choose actions using contextual information when provided with limited feedback in the form of relative pairwise comparisons. We study this problem in the dueling-bandits framework of Yue et al. (2009), which we extend to incorporate context. Roughly, the learner's goal is to find the best policy, or way of behaving, in some space of policies, although "best" is not always so clearly defined. Here, we propose a new and natural solution concept, rooted in game theory, called a *von Neumann winner*, a randomized policy that beats or ties every other policy. We show that this notion overcomes important limitations of existing solutions, particularly the Condorcet winner which has typically been used in the past, but which requires strong and often unrealistic assumptions. We then present three efficient algorithms for online learning in our setting, and for approximating a von Neumann winner from batch-like data. The first of these algorithms achieves particularly low regret, even when data is adversarial, although its time and space requirements are linear in the size of the policy space. The other two algorithms require time and space only logarithmic in the size of the policy space when provided access to an oracle for solving classification problems on the space.

**Keywords:** contextual dueling bandits, online learning, bandit algorithms, game theory.

## 1. Introduction

We study how to learn to act based on contextual information when provided only with partial, relative feedback. This problem naturally arises in information retrieval (IR) and recommender systems, where the user feedback is considerably more reliable when interpreted as relative comparisons rather than absolute labels (Radlinski et al., 2008). For instance, in web search, for a particular query, the IR system may have several candidate rankings of documents that could be presented, with the best option being dependent upon the specific user. By presenting a mix or interleaving of two of the candidate rankings and observing the user's response (Chapelle et al., 2012; Hofmann et al., 2013), it is possible for such a system to get feedback about user preferences.

\* On leave from Princeton University.

† Part of this research was conducted during an internship with Microsoft Research.

# Contextual Dueling Bandits

Learn from partial relative feedback in the form of pairwise comparisons

In each round:

select **two** actions  $a, b \in A = \{1 \dots K\}$

observe outcome  $o$  of a stochastic duel:

$$o = \begin{cases} +1 & \text{if } a \text{ beats } b \\ -1 & \text{if } b \text{ beats } a \end{cases}$$

**Goal:** learn to select the best action, given context.

# Contextual Dueling Bandits

Learn from partial relative feedback in the form of pairwise comparisons, **given context**.

In each round:

environment chooses **context**  $x \in X$

select **two** actions  $a, b \in A = \{1 \dots K\}$

observe outcome  $o$  of a stochastic duel:

$$o = \begin{cases} +1 & \text{if } a \text{ beats } b \\ -1 & \text{if } b \text{ beats } a \end{cases}$$

**Goal:** learn to select the best action, given context.

# Challenges & Contributions

## How to define the “best” action?

Introduce new solution concept: the **von Neumann winner** (simple, natural, guaranteed to exist).

## How to use context effectively?

Extend the von Neumann winner to the **contextual dueling bandit** setting.

Present **learning algorithms** for computing, approximating, or performing as well as the “best” solution.

# Solution Concept

## Previous solutions

Make assumptions about preference structure.

Example: **transitivity**

$$P(a, b) > 0 \wedge P(b, c) > 0 \Leftrightarrow P(a, c) > 0$$

Example: **Condorcet assumption**

$$\exists a \in A \quad \forall b \in A \quad P(a, b) \geq 0$$

All are frequently violated in practice.

**Define**  $P(a, b) = E$  [outcome of duel between  $a$  and  $b$ ]  
"a beats b" when  $P(a, b) > 0$ ; "a ties b" when  $P(a, b) = 0$

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Make assumptions about preference structure.

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$$P(a, b) > 0 \wedge P(b, c) > 0 \Leftrightarrow P(a, c) > 0$$

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$$\exists a \in A \quad \forall b \in A \quad P(a, b) \geq 0$$

All are frequently violated in practice.

## Contextual dueling bandits

**Idea:** Sample actions from a distribution **w**.

Goal: find **w** such that:

$$\forall b : E [\text{outcome}] = \sum_a w(a)P(a, b) \geq 0$$

When this holds, **w** is called the **von Neumann winner** (guaranteed to exist).

**Define**  $P(a, b) = E [\text{outcome of duel between } a \text{ and } b]$   
"a beats b" when  $P(a, b) > 0$ ; "a ties b" when  $P(a, b) = 0$

# Contextual Setting

Goal: find the “best” policy  $\pi \in \Pi$

Extend von Neumann winner to contextual dueling bandits:

Randomized policy (distribution over  $\Pi$ ) that beats or ties every other policy  $\rho$  - guaranteed to exist

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## Challenges

$\Pi$  typically huge! Need to solve a  $|\Pi| \times |\Pi|$  game matrix  $M$ .

Even representing von Neumann winner seems to require  $O(|\Pi|)$  space

**Wanted:** time, space, data in  $\text{poly}(\log|\Pi|)$

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## Algorithms

**Full-explore-exploit** setting

Optimal regret but  $O(|\Pi|)$  time and space.

**Explore-first** setting

Suboptimal regret/approximation bound,  $\text{poly}(\log|\Pi|)$  time and space.

# Contextual Setting

Goal: find the “best” policy  $\pi \in \Pi$

Extend von Neumann winner to contextual dueling bandits:

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## Algorithms

**Full-explore-exploit** setting

Optimal regret but  $O(|\Pi|)$  time and space.

**Explore-first** setting

Suboptimal regret/approximation bound,  $\text{poly}(\log|\Pi|)$  time and space.

**Open problem:** optimal-regret or optimal-approximation algorithm with  $\text{poly}(\log|\Pi|)$  time and space!

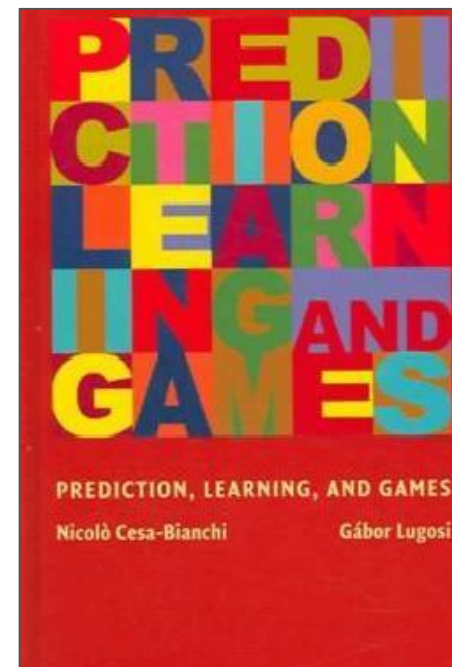
[Dudik et al. '15]

# Approaches for learning from user interactions – this lecture

Approach	Explore-exploit	Generalize across context	Relative feedback	Large action spaces
K-armed bandits	+	-	-	+/-
Dueling K-armed bandits	+	-	+	+/-
Online learning to rank	(implicit)	(only linear)	+	+
Contextual bandits	+	+	-	-
Contextual dueling bandits	+	+	+	-

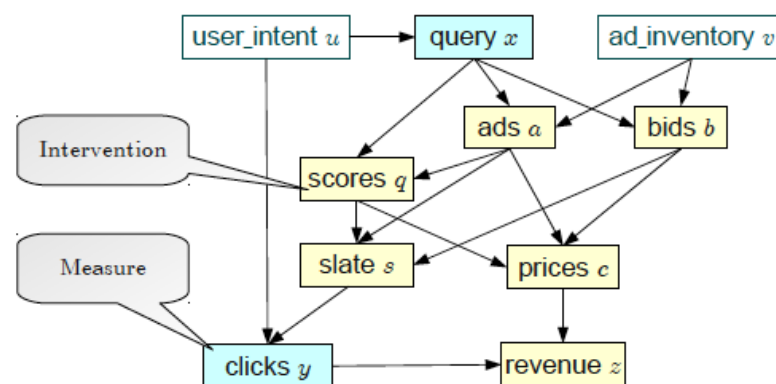
# Further reading

Background in reinforcement learning [Sutton & Barto '98]  
online learning theory, contextual bandits [Cesa-Bianchi & Lugosi '06]



K-armed dueling bandits [Zoghi et al. '15]  
Bandit overview and theory [Bubeck & Cesa-Bianchi]

Complementary view: counterfactual analysis and reasoning [Bottou et al. '13]



# Future

Trends and directions

# Supervised ML for IR

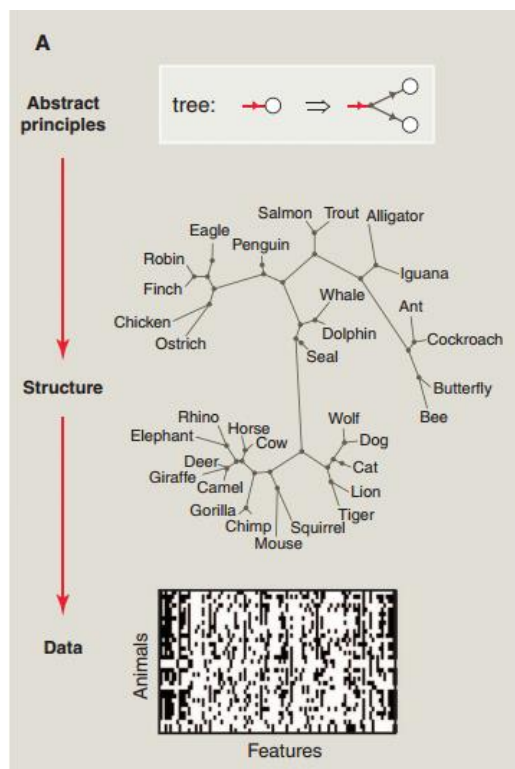
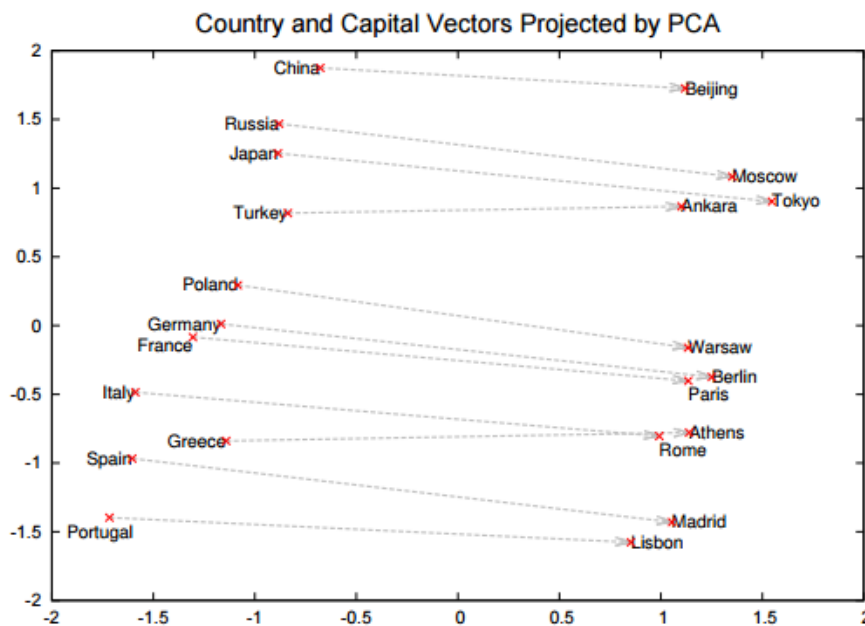


Image from  
[Tenenbaum et al. '11]

Structure learning: how to represent / learn about rankings, or more complex composite actions? [Tenenbaum et al. '11]

Representation learning for documents, users, information needs? [Mikolov et al. '13, Huang et al. '13]

Image from  
[Mikolov et al. '13]

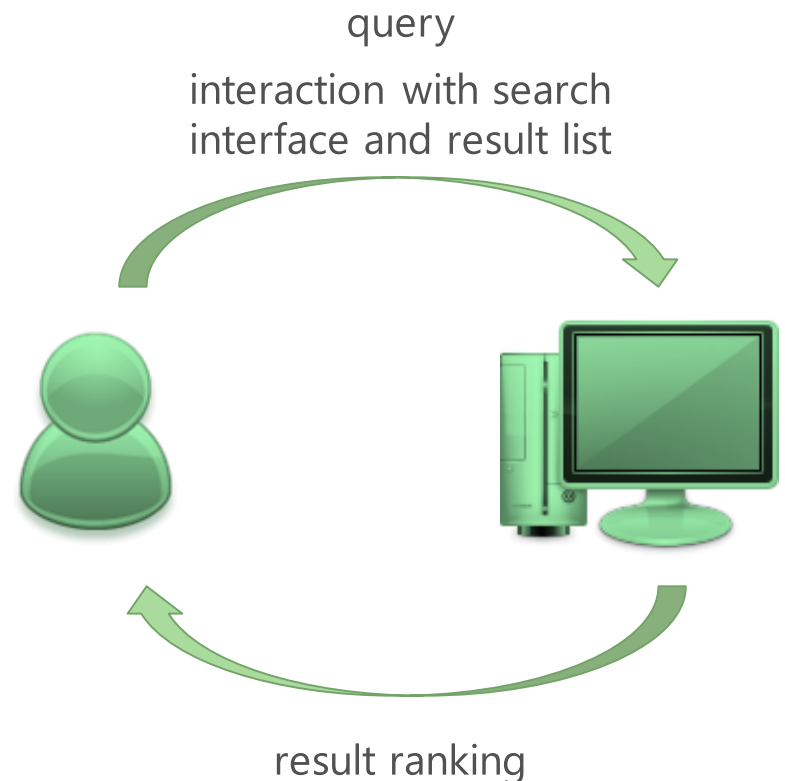


# Interactive learning for IR

Efficient approaches to  
generalizing across context in  
large action spaces

Modeling long-term  
dependencies [Yang et al. '14,  
Sloan & Wang '12]

Challenges in evaluation  
[Balog et al. '14]



# Interactive learning for IR

Efficient approaches to generalizing across context in large action spaces

Modeling long-term dependencies

Challenges in evaluation

## Try online learning

Try open-source code samples;  
Living labs challenge allows  
experimentation with interactive  
learning and evaluation methods



Code:  
[https://bitbucket.org  
/ilps/lerot](https://bitbucket.org/ilps/lerot)



Challenge:  
[http://living-  
labs.net/challenge/](http://living-labs.net/challenge/)

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# Related Tutorials

**[WWW 2008, SIGIR 2008, & WWW 2009]** T. Liu: Tutorial on Learning to Rank for Information Retrieval – <http://research.microsoft.com/en-us/um/Beijing/projects/letor/tutorial.aspx>

**[SIGIR 2008]** R Jin & Y. Zhang: Machine Learning for Information Retrieval - <http://www.cse.msu.edu/~rongjin/sigir08-ml-tutorial.pdf>

**[RUSSIR 2014]** K. Hofmann: Online Experimentation for Information Retrieval - <http://1drv.ms/1yYLNlp>

**[SIGIR 2014 & WSDM 2015]** G. H. Yang, M. Sloan, J. Wang: Dynamic Information Retrieval Modeling – <http://www.dynamic-ir-modelling.org>

**[WSDM 2015]** L. Li: Offline Evaluation and Optimization for Interactive Systems: A Practical Guide - <http://research.microsoft.com/pubs/240388/tutorial.pdf>

